



UNHCR
The UN Refugee Agency
Australia for UNHCR

2016 ANNUAL REPORT

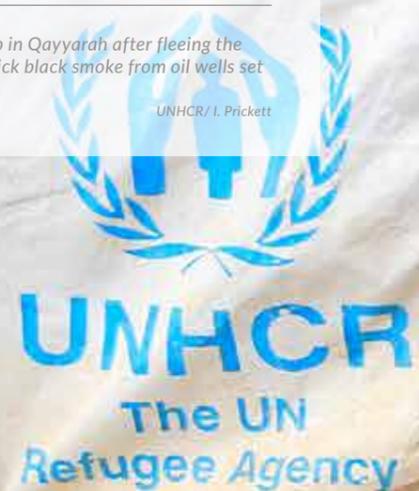


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Cover: Displaced Iraqis reach Ja'dah camp in Qayyarah after fleeing the battle for Mosul. The sky is engulfed in thick black smoke from oil wells set ablaze by retreating militias.

UNHCR / I. Prickett



A young mother takes a look inside one of UNHCR's communal shelters in Kyaka II refugee settlement, Uganda.

Australia for UNHCR

2016 Key Facts



65.3
million

The number of people
forcibly displaced by
conflict, of concern
to UNHCR

236,439

Australians engaged with
us through social media

128

The number of countries
where UNHCR works

82%

of Australian donations
went to UNHCR
humanitarian programmes



9,396

UNHCR staff in the field
(87% of all staff)



84,283

people donated to Australia for UNHCR

Report from the Chairman and National Director

As the number of forcibly displaced people remained at its highest level since World War II, we saw both the closing of doors and countries taking first steps towards collective action to support refugees.



Australia for UNHCR

The UN Summit on Refugees and Migration in September was an important moment for the refugee cause. Leaders of 193 countries signed the New York Declaration, expressing their political will to protect refugee rights and share responsibility on a global scale. UNHCR was a key player in this initiative and is now leading the process forward, working to develop a global compact for adoption by governments in 2018.

Meanwhile, over 9,300 UNHCR staff continued to work on the frontline of the global refugee crisis, providing displaced communities in 128 countries with urgent relief, protection and ongoing support, and seeking durable solutions for them.

Impact and Engagement

Australia for UNHCR expanded and diversified its activities in 2016, building our profile as a major national partner of the UN Refugee Agency and a leading international aid organisation in Australia.

We raised a record \$33.9 million over the year to support UNHCR's humanitarian programmes. We strengthened our connections with the field, and maintained a busy programme of campaigns and events to engage and mobilise diverse sectors of Australian society.

Staff and Board members conducted three missions to Africa and Asia during the year to assess the impact of Australia for UNHCR's support and develop plans for further projects.

Chairman John W. H. Denton and Board Member Michael Dwyer also travelled to the Middle East in January with an Australian business delegation. Hosted by UNHCR, the mission's aim was to examine how corporate Australia could be engaged in supporting both refugee relief operations overseas and resettled refugees in Australia. The delegation included

prominent Australian businessman Tony Shepherd AO, who later addressed our annual World Refugee Day Breakfast, attracting strong interest and support from the business sector.

UNHCR's work with refugee women was another key focus. We hosted actor Kristin Davis to Australia in February to launch our 'I Will' digital campaign, promoting UNHCR's protection programmes for displaced women and girls. Her visit generated significant online and broadcast coverage of UNHCR's work in the prevention and treatment of sexual and gender-based violence (SGBV), to which Australia for UNHCR is a major donor. Her schedule included speaking and media engagements in three cities and a meeting with the then Minister for Women, the Hon. Michaelia Cash.

Our National Director, Naomi Steer, also spoke on the subject of refugee women and economic empowerment in her keynote address to the United Nations Association of Australia (UNAA) Conference in Victoria.

Community Mobilisation

A highlight of 2016 was our increased engagement with Vietnamese diaspora communities around Australia. Special Representative Carina Hoang led an initiative in August to conduct community events in Sydney, Melbourne, Adelaide and Perth. These raised an unprecedented \$550,000 for UNHCR's emergency operations and generated coverage on national television and radio, and in the local Vietnamese media.

The launch of Team UNHCR – our community fundraising programme – provided a unified identity and resource for supporters raising funds on our behalf through their own activities and challenges. Community fundraising was one of our fastest growing programmes in 2016, collectively raising \$873,000 for UNHCR's emergency work. It was great to see



Australia for UNHCR

so many supporters undertaking runs and other challenges proudly wearing our Team UNHCR shirts.

Our online communities also grew, with nearly a quarter of a million people engaging with our work and making donations through our expanding digital and social media platforms.

Welcome and Thanks

At a global level, we welcomed Mr Filippo Grandi to the position of UN High Commissioner for Refugees (see box). We were also pleased to see his predecessor, Mr António Guterres, elected Secretary General of the United Nations in October.

Australia for UNHCR made a number of key staff appointments during the year, resulting in a strengthened senior management team, including the appointment of Trudi Mitchell as our new Deputy National Director.

We are grateful for the support we received from UNHCR, both globally and in Australia through the office of the Regional Representative, Mr Thomas Albrecht. We thank our fellow Board members, staff and volunteers who have worked so hard in 2016 to realise our organisation's goals.

Finally, we acknowledge the vital contribution of our Australian donors, who continue to express their concern and compassion for the world's displaced people through their generous giving.

John W.H. Denton
Chairman

Naomi Steer
National Director

Filippo Grandi takes the helm as our new High Commissioner

In January 2016 Filippo Grandi was appointed UN High Commissioner for Refugees.

Mr Grandi brings extensive experience to the role, having worked in international affairs for over 30 years, 27 of them with the United Nations.

He was formerly head of the UN Relief and Works Agency for Palestine Refugees (UNRWA) and Deputy Special Representative to the UN Assistance Mission in Afghanistan. He has held posts with UNHCR in Africa, Asia and the Middle East.

In his first year as High Commissioner, Mr Grandi travelled to conflict zones and refugee camps in Africa and the Middle East, and advocated strongly for governments to develop a coordinated strategy to address the global refugee crisis.



UNHCR / F. Al-Khateeb

2016 Highlights



JANUARY

Members of Australia for UNHCR's Board of Directors visit refugee camps in Turkey and Lebanon as part of a 'Friendly Nations' business delegation. The mission raises awareness within the corporate sector of the Syrian crisis and encourages Australian businesses to offer employment and training to Syrian refugees resettling here.



FEBRUARY

Acclaimed actor and UNHCR Goodwill Ambassador Kristin Davis travels to Australia to raise awareness of UNHCR's work with women in conflict zones. At a supporter's lunch in Sydney, she describes her experiences of working with women in refugee camps in Africa.



MARCH

Australia for UNHCR's unaccompanied children appeal raises more than \$640,000 to help UNHCR address the growing crisis of refugee children arriving alone at camps and reception centres. The funds go towards family tracing, child-safe shelter and education facilities in northern Ethiopia.



APRIL

A powerful earthquake rocks Ecuador, leaving tens of thousands homeless. Australia for UNHCR supporters respond to a flash appeal for UNHCR's emergency relief work in the region, helping stricken families to recover and rebuild.



MAY

We launch Team UNHCR, our community fundraising website, to help Australians raise funds and engage friends and family with the refugee cause. Hundreds of supporters use the platform during the year, raising a total of \$873,000 for UNHCR's emergency operations.



JUNE

Our annual World Refugee Day Breakfast attracts a record crowd and calls on Australians to stand in solidarity with refugees. Guests hear from ABC journalist Ellen Fanning, Australian Human Rights Commission President Gillian Triggs, prominent Australian businessman Tony Shepherd and Maxeem Georges, a Syrian refugee now living in Sydney with his young family.



JULY

Fresh violence erupts in South Sudan's capital, Juba, sending tens of thousands fleeing into northern Uganda. As the fighting spreads, Australia for UNHCR raises money to provide newly arriving refugees with safe transport, food, water, shelter and camp facilities.



AUGUST

For the first time ever, a refugee team competes at the Olympic Games in Rio. The ten athletes – refugees from Syria, Ethiopia, South Sudan and the Democratic Republic of the Congo – receive a standing ovation at the opening ceremony and go on to compete in twelve events in swimming, track and judo.



SEPTEMBER

Australia for UNHCR funds sexual violence prevention and response programmes in five refugee camps in the Democratic Republic of the Congo. The programmes cater primarily for vulnerable women and girls from Central African Republic, providing urgent medical care, counselling, legal aid and livelihood support.



OCTOBER

Iraqi forces launch an offensive to wrest the city of Mosul from militant control, sending thousands of people fleeing to displacement camps in the surrounding district. As the battle rages, Australia for UNHCR supporters contribute over \$225,000 to provide displaced families with tents, stoves, winter survival kits and other essential items.



NOVEMBER

After months of fitness training, five intrepid Australia for UNHCR supporters trek the Lares trail in Peru to raise funds for UNHCR. Their high-altitude hike to Machu Picchu raises \$19,000 for UNHCR's emergency operations.



DECEMBER

Australia for UNHCR joins a global campaign to provide shelter for 2.5 million refugees worldwide. We raise more than \$583,000 to supply emergency tents and tarpaulins, and provide longer-term shelter solutions for refugee families, including tools and materials for the construction of traditional homes, modular housing units and rent assistance.

How Our Funds Were Distributed in 2016

Australian donors helped to provide emergency relief and long-term support to refugees and displaced people in the following countries:

- | | | |
|----------------------------------|-----------|-------------|
| Burkina Faso | Guatemala | Rwanda |
| Cameroon | Iraq | Serbia |
| Central African Republic | Jordan | South Sudan |
| Chad | Kenya | Syria |
| Democratic Republic of the Congo | Lebanon | Tanzania |
| Ecuador | Macedonia | Ukraine |
| Ethiopia | Mexico | Uganda |
| | Nigeria | Yemen |

\$27,870,376 Total humanitarian relief and support provided by Australia for UNHCR in 2016



75% of funds went to support UNHCR's emergency programmes in greatest need



14% of funds were directed to specific emergencies and disaster relief operations



11% of funds supported water and sanitation, shelter, nutrition, education, child protection and livelihood programmes



Iraqi families arrive at UNHCR's Hasansham camp having fled the battle for the city of Mosul.

UNHCR / J. Prickett

“Forced displacement has now reached a level unprecedented since the founding of the UN itself; substantially more than 65 million people are now uprooted around the world.

Each day another refugee tragedy is played out in the media; of children, mothers and fathers losing their lives in a desperate bid to escape violence.”

Filippo Grandi, UN High Commissioner for Refugees, speaking on World Refugee Day, June 2016

Year in Review

The human tragedy of mass forced displacement continued to unfold around the world in 2016, accompanied by widespread debate on the right of people to seek protection from conflict and persecution. By the end of December, the total population of concern to UNHCR had exceeded 65.3 million, including a further 5 million newly displaced during the year.

Initially, the world’s attention remained focused on the European refugee crisis which, in 2015, had dominated the headlines. The influx continued throughout 2016, with thousands of people crossing the Mediterranean Sea by boat. Numbers decreased in the latter half of the year, as countries closed their borders and brokered bilateral agreements to reduce impromptu arrivals. At the same time, the death toll from the crisis reached a record high in 2016, with at least 5,000 people drowning at sea.

Meanwhile, in Africa and the Middle East, persistent conflict and drought continued to drive millions of people from their homes. The civil wars in both Syria and Iraq entered a critical new phase as their governments launched offensives to retake key cities from opposition control. In July, fresh violence in South Sudan triggered a sharp spike in displacement, while ‘forgotten’ conflicts in Yemen and

Nigeria left millions of people in urgent need of food and emergency aid.

As the UN agency responsible for refugees, UNHCR continued to play a lead role in the coordination of refugee relief operations and in upholding the basic tenets of refugee protection and the right to asylum. The latter culminated in September with the historic UN Summit for Refugees and Migration and the signing of the *New York Declaration* by 193 countries.

At the same time, UNHCR remained committed to ensuring the safety and welfare of the world’s long-term refugees and displaced people. The agency worked with displaced and stateless populations in 128 countries, upholding their human rights, meeting their immediate needs for shelter, water, healthcare, education and livelihood, and helping them to return, resettle and rebuild their lives.

New York Declaration

In September 2016 the first ever UN Summit for Refugees and Migration was convened at the United Nations General Assembly in New York to address the current crisis of mass population displacement. At the summit’s conclusion, 193 governments signed the *New York Declaration*, agreeing to develop a Global Compact on Refugees that will safeguard refugee rights and better support countries most impacted by large population movements. UNHCR will develop this new Global Compact during 2017 and present its recommendations to the UN General Assembly in 2018.

UNHCR has overall responsibility for the protection of refugees – people seeking refuge from conflict and persecution in another country.

In situations of internal displacement, we work as part of the ‘Cluster Approach’ – a ‘division of labour’ mechanism that defines the roles and responsibilities of UN and non-UN humanitarian agencies in advance of a crisis breaking. There are 11 clusters including health, food and education, each with a lead agency coordinating the response. In most internal displacement (IDP) situations, UNHCR leads on protection, camp coordination and management, and emergency shelter.

Shipped for emergencies in 2016

 256,053 family tents

 803,850 solar lanterns

 1,176,968 mosquito nets

 3,370,273 plastic sheets

 6,634,555 blankets

 1,828,522 kitchen sets

 2,151,924 jerry cans

 72 hours

from the onset of an emergency, UNHCR can deploy its emergency stand-by teams to manage and coordinate the response.

UNHCR staff and airport workers unload 100 tonnes of emergency supplies at Entebbe International Airport in Uganda. The thousands of mosquito nets, sleeping mats, plastic sheeting, kitchen sets and solar lights are destined for refugee settlements in northern Uganda, which have been receiving large influxes of refugees from South Sudan since July.

UNHCR's Emergency Response

UNHCR's highly developed emergency response mechanisms enable the agency to cope with sudden, large-scale and simultaneous humanitarian crises. These mechanisms include scenario-based contingency planning, a global network of aid stockpiles and a roster of trained personnel ready for immediate deployment to the field.

Supplies of emergency relief items and field equipment are channelled through seven strategically located regional hubs in Copenhagen, Amman, Nairobi, Isaka, Douala, Dubai and Accra. UNHCR's eCentre in Bangkok also provides technical support to teams on the ground, and facilitates communication between different parties involved with emergency response.

UNHCR deployed 373 core staff to emergency operations in 2016, as well as many more specialist short-term staff, to assist local teams with registration and protection, site planning, camp management, logistics and the installation of infrastructure.

Having these systems in place allows UNHCR to be on the ground within 72 hours of an emergency being declared.

In 2016, UNHCR responded to large-scale emergencies in Syria, Iraq, Europe, Yemen, Burundi and South Sudan. Operating at full capacity throughout the year, the agency reached more people than ever with emergency aid and assistance.

75% of the funds raised by Australia for UNHCR in 2016 were directed to UNHCR's emergency operations on the basis of greatest need. Another \$4.31 million was raised by our emergency appeals for Syria, Ecuador, Iraq and South Sudan.



Key Emergencies



UNHCR/H. Marouf

4.8 million

Syrian refugees living in other countries

85% now live in urban areas

3.2 million

Syrians receive UNHCR winter assistance

\$3.56 million

Australia for UNHCR contributions to the Syria crisis response in 2016

SYRIA

March 2016 marked five years of war in Syria and the continuation of one of UNHCR's largest and most complex refugee relief operations.

By year's end the number of Syrian refugees hovered just below 5 million, with at least another 6 million displaced inside the country. Despite the much-publicised movements of people to Europe, the majority of Syrian refugees remained in the immediate region: in Turkey, Jordan, Lebanon and Egypt. UNHCR continued to coordinate the international relief effort in these countries, managing refugee camps and providing both camp-based and urban refugees with shelter, essential

household items, water and access to healthcare and education.

UNHCR's response to the crisis has evolved over the course of the war, reflecting the changing needs of the displaced population. Some 85 per cent of Syrian refugees now live in urban centres, many of them in extreme poverty. In 2016, UNHCR expanded its programmes to provide these vulnerable families with monthly cash assistance, delivered at select ATMs by way of fraud-proof iris scanning technology. This has proved the most effective way to help refugee families in financial distress pay for their rent, utilities, food, education, and medical expenses. In the last two months of the year, another 3.24 million displaced Syrians received a one-off cash payment

and kits of winter items such as thermal blankets, clothing and heaters as part of UNHCR's regional winter assistance programme.

Inside Syria, humanitarian access remained difficult as the Syrian government continued its campaign to retake opposition strongholds in the north. Thousands of people were newly displaced in the latter months of the year as fighting raged in the northern city of Aleppo. Meanwhile, security in areas of Homs improved, allowing some residents to return home. UNHCR and its partners worked to restore basic services in the city and help people repair their damaged houses in preparation for the winter.

IRAQ

Two years ago UNHCR led its largest ever 'aid push' into northern Iraq as much of the region fell under militant control. These operations were further stepped up in 2016 as Iraqi government forces launched an offensive to retake the city of Mosul.

UNHCR is the lead agency for protection, shelter, camp management and non-food relief in northern Iraq. Additional emergency staff were deployed to the region in August to build 11 new camps. Existing displacement sites around Mosul were enlarged and relief supplies pre-positioned in readiness for increased population displacement.

By the end of 2016, 116,490 people were displaced from Mosul and surrounding areas, with around one-third of them accommodated



UNHCR/I. Prickett

in camps. Further relief was reaching communities along the now liberated 'Mosul corridor' and eastern areas of Mosul city that were newly accessible to humanitarian agencies. After two years of living under militant control and weeks of heavy bombardment,

these communities were in urgent need of assistance. To help vulnerable families survive the coming winter, UNHCR provided tonnes of shelter kits, insulation materials, waterproof floor mats, blankets, heaters, stoves and kerosene.

Escape to safety

After more than two years trapped in western Mosul, Haytham decided that, despite the dangers, he would get his family to safety. They boarded a small wooden boat and fled across the Tigris River under cover of darkness, heading first to the now liberated eastern edge of the city and onward to a UNHCR camp for displaced people.

Upon their arrival, the family received a tent and a survival kit of basic household items like water containers, cooking equipment and mattresses. With winter on the way, their kit also included tent insulation, an electric heater and additional blankets. Knowing his family is finally safe, warm and fed is a great relief to Haytham after so many months of living in fear and hardship. "I am so happy I could cry," he told UNHCR staff.

A friend helps Haytham and his son carry their UNHCR relief items to their tent in the Hasanham IDP camp outside Mosul.



UNHCR/I. Prickett

UNHCR provides the family with a tent and winter survival kit including a heater, waterproof floor mats and extra blankets.



UNHCR/I. Prickett



SOUTH SUDAN

In July, after more than two years of simmering ethnic tensions in South Sudan, fresh violence erupted in the country's capital, Juba.

More than 760,000 people fled the renewed fighting, almost 90 per cent of them women and children. Juba's proximity to Uganda meant that over half of those displaced crossed into northern Uganda, where UNHCR emergency teams were stationed.

Australia for UNHCR launched an emergency appeal to support relief operations, both on the border and in the refugee camps in Uganda. Funds raised helped UNHCR deploy additional field staff to assist the thousands of refugees arriving daily, transfer them to the camps, provide those malnourished with emergency nutrition and supply core relief items like kitchen sets, blankets, mosquito nets and jerry cans.

Providing safe transport was a key priority, along with the construction of new reception and shelter facilities

as existing camp infrastructure was overwhelmed. As the crisis continued, UNHCR worked with the Ugandan government to create a new settlement in Uganda's Yumbe district with the capacity to shelter up to 100,000 people.

"We see many women and children arrive exhausted, dehydrated and often traumatised. We try to relocate them from the border as soon as possible, to ensure they have access to basic services and treatment."

UNHCR's Senior Emergency Coordinator in Uganda,
Nasir Fernandes

Esther's story

"I heard gunshots in our village and ran at night," said Esther Ojabajon, one of the hundreds of thousands who have sought refuge in Uganda since July.

She fled South Sudan with her seven children, the youngest just three years old. Since arriving at a transit centre on the border, Esther and her family have moved to Pagarinya refugee settlement. Here, the Ugandan government allocated them a plot of land, and UNHCR provided timber and tarpaulins for shelter.

"I haven't heard any gunshots since I arrived," Esther said. "I don't have to worry about protecting my children because they are free and safe."

The family have quickly set about creating their new home. The older children have resumed their education at the settlement's school and Esther has begun gardening.

"I can dig my plot and grow peanuts, maize, sorghum and leafy green vegetables. I have hope that our lives will be better."



EUROPE

In 2016, another 360,000 people made the treacherous journey across the Mediterranean Sea to seek asylum in Europe. Though arrivals fell by two-thirds on the previous year, fatalities reached a record level with 5,079 people drowning at sea.

In March the EU-Turkey Agreement came into place, preventing people from leaving Greece while their refugee status was being established. Those identified as economic migrants faced refoulement to Turkey, while new border walls sprang up in transit countries like Austria, Slovenia, Hungary and Macedonia, making asylum destinations even more difficult to reach.

Still, desperate refugees took the risk. Funds from Australia for UNHCR helped maintain vital support services for people in transit through Serbia and Macedonia. As cold weather set in, we supported UNHCR's winter response, fortifying and upgrading collective shelters, distributing thermal clothing and waterproof footwear, and providing heating materials and health checks.

UNHCR's 2016 Nansen Refugee Award Winners

The year's joint winners of UNHCR's most prestigious human rights prize were Konstantinos Mitragas on behalf of the Hellenic Rescue Team, and Efi Latsoudi, the human rights activist behind 'PIKPA village' on the Greek island of Lesbos.

The Nansen Refugee Award recognises their tireless efforts to rescue and aid refugees and migrants who arrived in Greece during 2015. Konstantinos and his team of volunteer lifesavers worked around the clock during the height of the crisis, helping more than 7,000 people ashore.



Forgotten Emergencies

No matter how severe, certain humanitarian crises fail to attract or hold the world's attention. They may be consistently overlooked or simply drop out of the headlines as the media focus turns elsewhere.

For UNHCR this lack of attention often equates to an acute lack of funding and resources. Governments can dictate where their UN contributions are spent, leaving lower-profile and protracted relief operations desperately underfunded.

The contribution of national partners like Australia for UNHCR becomes

crucial in these situations. Our donors' regular gifts to the UNHCR general emergency fund are directed to areas of greatest need, helping to address dangerous gaps in funding.

In 2016 Australia for UNHCR supported the UN Refugee Agency's emergency operations in these 'forgotten' conflict zones.



UNHCR/M. Hamoud

UNHCR's emergency programmes in Yemen were

43%

funded at the end of 2016

Yemen

The civil war in Yemen that erupted in 2015 has left more than 2 million Yemenis displaced internally and forced another 279,000 to flee the country.

While receiving relatively little international attention, the Yemen conflict has resulted in one of the world's worst humanitarian crises. After nearly two years of fighting, its cities and towns lie in ruins and the country is on the verge of famine. By the end of 2016, more than two-thirds of the population were struggling to feed themselves and more than 2 million children were chronically or severely malnourished.

UNHCR is one of the few humanitarian agencies with an active ground presence in Yemen. Despite the heavy fighting and severe limits on humanitarian access, the agency continues to mobilise rapid assistance to help those displaced in the south and west of the country.

During the year, UNHCR managed to reach 441,352 displaced people with core relief items and shelter assistance. However, its operations in Yemen remained desperately under-resourced. A UNHCR emergency appeal launched during the year called for funding to deliver relief kits, shelter assistance, healthcare, education services for children and emergency therapeutic foods to help address the alarming rates of child malnourishment.

"Yemen is, without a doubt, one of the worst humanitarian crises in the world today. This is a silent emergency but the human cost has been enormous. The country's infrastructure has been bombed – hospitals, schools, bridges, roads have been destroyed. Millions of people across the country are now chronically malnourished, including more than 2 million children."

UNHCR Spokesperson William Spindler

Nigeria

Militant violence in north-east Nigeria reached a crescendo in the lead-up to elections in 2015.

The conflict has included brutal attacks on villages, assaults upon women and children, widespread kidnappings and the displacement of more than 1.7 million people. Most have sought safety elsewhere in Nigeria, while another 200,000 have fled to Cameroon, Chad and Niger.

Despite an acute funding shortfall, UNHCR continues to provide life-saving humanitarian aid and shelter for displaced Nigerians and their host communities. For the refugees, UNHCR's priorities include the provision

of shelter and water in the harsh desert conditions, as well as counselling and education services for children. In Nigeria itself, challenges include ongoing violence and rugged terrain. UNHCR has had to implement creative responses to meet humanitarian needs, such as using radio to convey important health and safety messages to populations at risk.

Towards the end of 2016, Nigerian authorities announced their intention to close the country's displacement camps. UNHCR's work in affected states has focussed on protecting the human rights of these people, and working with the peak human rights body in Nigeria to ensure that they will not be exposed to further harm.



UNHCR/G. Osodi

UNHCR's emergency programmes in Nigeria were

44% funded at the end of 2016



UNHCR/A. Greco

UNHCR's emergency programmes in CAR were

40% funded at the end of 2016

Central African Republic

Central African Republic (CAR) is one of the world's poorest countries. It has been troubled by unrest for decades, but when rebels ousted the president in 2013, an already vulnerable population was plunged into crisis.

Sporadic violence has displaced a quarter of the country's population in the past three years. Some 462,000 people have fled as refugees to surrounding countries. As many again have been displaced inside CAR, many of them taking shelter in fenced compounds like churches, mosques and airports

to protect themselves from marauding gangs.

There was cause for optimism in February 2016, when peaceful elections were held. In June, however, fresh violence flared in the north, sending another 30,000 refugees into Chad and Cameroon. These people arrived in poor condition and described traumatic experiences of physical and sexual violence. Many had walked for weeks without food or water and malnutrition rates among the children were at critical levels.

UNHCR continues to provide shelter, food aid, healthcare and protection services to those displaced both inside CAR and in refugee camps in Chad, Cameroon and the Democratic Republic of the Congo.

Ongoing Protection of Refugees

Many people forced to flee spend years or decades in exile due to ongoing conflict or the threat of persecution. While working to facilitate their resettlement or voluntary repatriation, UNHCR runs programmes to help meet refugees' needs for education, healthcare, sanitation and livelihood.

Where possible, we negotiate with local authorities to give refugees access to community facilities and services like housing, schools and health providers. Community integration prevents refugees from being relegated to the margins of society, where they are vulnerable to poverty, exploitation, violence and disease.

Each year, Australia for UNHCR directly funds programmes for refugees in protracted settings, providing infrastructure and services to ensure their health and safety, improve their quality of life and enable them to support themselves and their families.



Housing



Healthcare



Education



Safe Places



Vocational Training



Livelihoods



Reuniting Families



Supplies



Cash Assistance



Students at the Angelina Jolie Primary School in Kakuma refugee settlement.

Australia for UNHCR



UNHCR/D. Azza

Unaccompanied and Separated Children

An Australia for UNHCR appeal launched in March raised \$640,000 to support UNHCR's work with unaccompanied and separated refugee children.

UNHCR registered 112,000 unaccompanied children in 12 months – the highest number on record. Throughout Europe, as well as in Libya, Kenya, South Sudan and Ethiopia, thousands of children arrived at refugee camps and reception centres without an adult guardian.

The funds raised by Australia for UNHCR were directed to refugee camps in northern Ethiopia, where nearly one in every five new arrivals is a lone child. Most are Eritrean children attempting to escape their country's military conscription laws, which cut short their education and can keep them in military service for up to 20 years. In recent years, these children have comprised a large percentage of the unaccompanied minors arriving in Europe. They face many risks in transit including attacks by bandits,

exploitation by child-smuggling networks, sexual exploitation, starvation and disease.

Australian donations supported child protection services and facilitated the upgrade of facilities in the Ethiopian camps to cater to the specific needs of unaccompanied children. This has helped to ensure that they are quickly identified on arrival and provided with safe accommodation, counselling, play spaces, education opportunities, clean water and high-nutrient food. UNHCR also assists with family tracing, using registration data to locate parents or relatives, and supports arrangements for family reunion. Since the upgrade of facilities, school enrolments in the Ethiopian camps have increased and fewer children are choosing to embark on dangerous onward journeys.

“Children on the move are exposed to grave risks, especially if they are unaccompanied or separated. They are exposed to criminal smugglers and traffickers. The fact that they often have no protection – even from people travelling with them – exposes them of course to all types of exploitation.”

Filippo Grandi, UN High Commissioner for Refugees



UNHCR/B. Sokol

Leen's story

Eight-year-old Leen fled Syria with her brother after their father was killed in the fighting in Homs. Their mother urged Mohammed, 17, to take his little sister and go, fearing Leen would be raped or killed if she stayed.

The children made their way by boat to the Greek island of Lesbos.

“At first, Leen was terrified,” recalls UNHCR Protection Officer Houda Al-Shabasogh. “But our social workers managed to reassure her. Soon she was a lively little girl again.”

Houda's team managed to locate the children's aunt in Sweden and she travelled to Greece to take them home with her.



UNHCR/P. Absolon

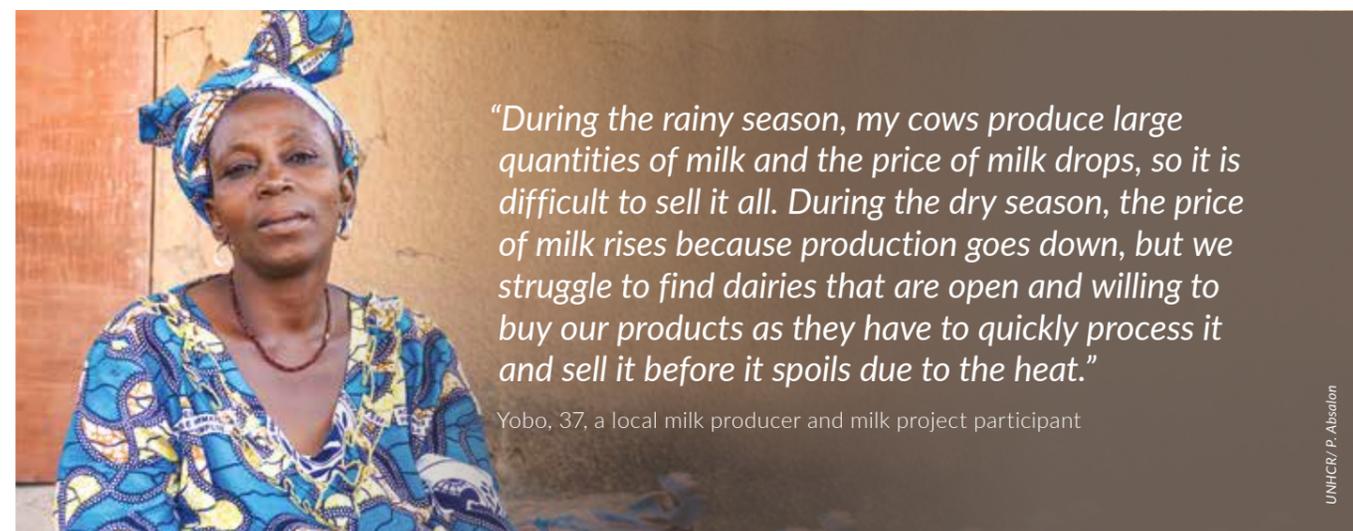
Burkina Faso Milk Project

Conflict and drought continued to threaten food supplies across Africa in 2016, impacting negatively on many displaced populations. UNHCR works with the World Food Program (WFP) to implement emergency feeding programmes in refugee settlements and coordinate the distribution of food rations to refugees and displaced people.

In 2016, Australia for UNHCR supported a new agricultural initiative in the arid north of Burkina Faso to provide refugees from Mali with a livelihood and a steady source of nutrition. Both the refugees and their hosts are herding communities, subsisting on a traditional diet of millet and milk. In the refugee camps, however, many families are unable to access milk on a regular basis. Some have lost their herds to drought and displacement, while others experience seasonal fluctuations in the productivity of their livestock. The high

demand and low supply has adversely affected nutrition levels in the camps, particularly among children.

Developed in partnership with IKEA, Save the Children and Vétérinaires Sans Frontières, the three-year milk project includes the establishment of sustainable dairy micro-enterprises, milk processing and preservation facilities and mini-dairies owned by local women's groups. These enterprises ensure both the local community and the milk kitchens in the camps maintain supplies throughout the year and prevent child malnutrition.



“During the rainy season, my cows produce large quantities of milk and the price of milk drops, so it is difficult to sell it all. During the dry season, the price of milk rises because production goes down, but we struggle to find dairies that are open and willing to buy our products as they have to quickly process it and sell it before it spoils due to the heat.”

Yobo, 37, a local milk producer and milk project participant

UNHCR/P. Absolon



Sexual Violence Prevention and Response

Australia for UNHCR contributed more than **\$900,000 in 2016 to sexual and gender-based violence (SGBV) programmes in the Democratic Republic of the Congo (DRC). This was the final instalment in a \$2.5 million commitment over three years, the largest that Australia for UNHCR has made to a single area of UNHCR's work.**

The conflict-stricken countries of central Africa have some of the highest rates of SGBV in the world. Rape is widely used as a weapon of war to terrorise, subdue and demoralise communities. Conflict also exposes women to other forms of abuse including sexual slavery, early marriage and survival sex. As the lead agency for refugee protection in the DRC, UNHCR works to prevent SGBV and respond to the needs of survivors.

The majority of funds contributed by Australia for UNHCR in 2016 went to provide SGBV services (medical, psychosocial, legal and livelihood) for women and girls in five refugee camps in northern DRC. These camps are hosting refugees from Central African Republic (CAR), among whom many are survivors of sexual assault and other gender-based violence.



Maisons d'Ecoutes ('Listening Houses')

are safe houses where SGBV survivors can talk about their experiences and seek help and advice. UNHCR trains refugee women to be volunteer counsellors with "big ears, big hearts and small mouths".



Health checks and medical care



Sensitive reception



Community awareness



Safe environment



Training responders



Hospital transfers



Legal aid



Livelihoods

Australia for UNHCR is a strong supporter of UNHCR's livelihood programmes for women, having helped to establish and fund vocational training, women's cooperatives, collective farms and micro-credit projects in many refugee camps and communities.

In 2016, we took a fresh approach to supporting women's enterprise, becoming not the donor but the major customer of a new project in Kampala, Uganda.

The Refugee Women's Craft Group was established by InterAid at the request of UNHCR. Women are the sole providers for many of the refugee families living in Kampala's slum districts, having fled from conflict in countries like DRC, South Sudan, Burundi and Rwanda. Of the original group, nine were widows and the sole bread winners for their families. All were identified as vulnerable, living in poor conditions and struggling to

meet the needs of their multiple dependents.

Women in the group are taught how to craft items like beaded key rings and bags, as well as basic business skills. In its first year, the project gave dozens of women a sense of empowerment and a steady income.

When National Director, Naomi Steer, visited the project in 2015, she saw an opportunity of mutual benefit. Australia for UNHCR ordered thousands of the beaded keyrings to include in its welcome packs for new donors. The keyrings have been well received by our supporters and additional orders have been placed. Subsequent visits to Kampala have found the craft group thriving and a marked improvement in the lives and circumstances of the women involved.

"I've seen how this programme has transformed the lives of these women. Several invited me to visit the homes they are now able to rent, thanks to the income they receive and the skills they have gained."

Naomi Steer, National Director, Australia for UNHCR

Agnes' story

Agnes is a refugee from Rwanda and the sole parent of two daughters. When they first arrived in Uganda, she and her children lived under a tarpaulin in a slum district of Kampala and survived by doing laundry for neighbours. Since joining the Refugee Women's Craft Group and learning to make keyrings, Agnes has moved the family into better accommodation and seen many positive changes in her life.

"I am no longer lonely because the Refugee Women's Craft Group always meet and help each other," she said. "I can now pay rent for my house. I hope to keep working so I can feed my children a balanced diet and pay for medication for myself."



UNHCR / E. Byun



UNHCR / A. McConnell

Water, Sanitation and Hygiene

In 2016, a generous donation from the Jaramas Foundation to Australia for UNHCR helped launch a project to improve water and sanitation facilities for 95,000 people in Ethiopia, benefitting both the refugee and host populations.

Over three years, UNHCR will install robust water infrastructure, construct private family latrines and conduct hygiene education programmes in five refugee camps in Afar and Jijiga. Refugees in these regions often remain in exile for decades, having fled ongoing threats in Eritrea and Somalia.

In situations of protracted displacement, UNHCR aims to provide at least 20 litres of clean water per person per day – the minimum required to remain hydrated, clean and healthy. In Jijiga and Afar, ageing infrastructure is being replaced with a more advanced distribution network, and water technicians have been recruited to monitor output and water quality.

Another focus of the project is the transition from public latrine blocks to household latrines. Having these services at a domestic level means better hygiene for families, a safer environment for women and girls, and reduced risk of morbidity and mortality as a result of poor sanitation.

Community education is also an important component of the project, focusing on hand washing with soap, the proper use of latrines, and the cleaning and maintenance of sanitation facilities. These simple messages help ensure that upgraded services go alongside changed behaviour to maximise positive health outcomes.



Project goals

 Construct 1,500 showers and 1,500 latrines	 Improve and maintain water infrastructure with a daily output of 2.5 million litres
 Employ 21 water technicians	 Provide 87 community hygiene promoters

Shelter

At the end of the year, Australia for UNHCR joined a global campaign to provide or improve the shelters of some 2.5 million refugees and displaced people worldwide.

Nobody Left Outside aims to address the shelter needs of people in both refugee emergencies and protracted situations of displacement. This includes those living in camps and in urban settings, and ranges from delivering emergency tents and tarpaulins to providing rental assistance, building kits and insulation materials to help families build sturdier transitional homes and winter-proof their makeshift shelters.

In the lead-up to Christmas, Australians donated over \$580,000 to help UNHCR provide a range of shelter solutions for refugees. The extra resources were welcomed in northern Iraq as the battle for Mosul continued and UNHCR emergency teams hurried to erect reception centres, tents and mobile housing units for thousands of newly displaced families.

Funds were also used to provide transit centres in Guatemala and Mexico, where thousands of men, women and children have fled gang conflict. In Greece, the campaign helped UNHCR provide accommodation for 30,000 people rescued from the Mediterranean Sea. In Rwanda, it is supporting a pioneering shelter project, building 600 'dual shelters' out of hydra-formed mud bricks as a replacement for less environmentally friendly wooden poles.



UNHCR / S. Rich

Shelter for refugees

Tom Corcoran is an Australian and a UNHCR shelter expert based in East Africa. He and his team have been building thousands of emergency shelters for Burundian families fleeing to Tanzania.

Every day, people arrive in the camps in a state of confusion and trauma. "They've been uprooted. They've lost everything they have," Tom says. For these families, the simple shelters Tom builds out of timber and plastic sheeting offer not only physical protection but also psychological comfort. "Once they have their shelter or their tent, the atmosphere changes," he explains. "They are then quite relaxed and you can talk with them about next steps."

A UNHCR Protection Officer interviews a single mother about her needs and concerns. Many of the women in Kuya camp, Nigeria, have been widowed as a result of militia violence.



2016 Fundraising Highlights

\$34 million total funds raised

3.5% growth on 2015 income

\$21 million raised through our regular giving programme and directed to UNHCR's general emergency assistance fund



- 65% Regular donors
- 35% Cash donors



- 82% Humanitarian programmes
- 11% Administration
- 7% Fundraising

2016 fundraising income streams



- 45.54% Face-to-Face
- 18.96% Telemarketing
- 8.40% Digital
- 8.20% Corporate, Foundation and Major Gifts
- 7.69% Mail
- 4.59% Direct Response Television
- 2.62% Volunteer and Community Fundraising
- 1.46% Other

Community Fundraising



Our Donors in Action

Five Australia for UNHCR supporters trekked the Lares trail to Machu Picchu in October, raising funds for UNHCR while undertaking the adventure of a lifetime.

“Many of us get frustrated at certain issues. By fundraising for refugees, I saw that I could do something that would make an actual difference to refugees in need.”

Trek Peru participant Zoe Hale



Danijel Malbasa fled Croatia with his family when he was eight years old. Two decades later, he competed in Run Melbourne with Team UNHCR, raising funds for the organisation that helped him and his family.

“UNHCR came to our camp with life-saving items like shelter, food, clothing and medicine. I know first-hand that donations made to Australia for UNHCR really do reach those in need.”

Danijel Malbasa



When 10-year-old Angélie learned about the plight of refugee children from her parents, she decided to do a fundraiser to help. She set herself the challenge of seeing how many laps she could swim in one hour. With strong support from friends and relatives, she raised \$3,176 for UNHCR.

“Think about all those people who had to flee their homes and live in refugee camps because of conflict in their country. Would you appreciate the people who donated money to help you? I certainly would.”

Angélie



Richard Haskett celebrated his birthday with a Team UNHCR themed cake just days after running his thirteenth City2Surf. This year, he ran for refugees, raising \$1,500 for UNHCR's emergency response fund.



Launch of Team UNHCR

In May we launched Team UNHCR, our community fundraising programme and website. Through the new platform, a network of existing community fundraisers was nurtured and new supporters were engaged to undertake activities to raise funds for refugee relief.

The website provides users with inspiration and resources, and guides them step-by-step through the process of organising and promoting their event and managing online donations.

Hundreds of supporters used the platform during the year, raising a total of \$873,000 for UNHCR's emergency operations.

Community Engagement



Vietnamese Community Events

Vietnamese communities in Sydney, Perth, Brisbane and Adelaide held a series of successful fundraising events in 2016, raising a total of \$550,000 for UNHCR's emergency relief work.

The donation was the largest Australia for UNHCR has ever received from a refugee or diaspora community in Australia.

Speakers and guests at the four events recalled journeys on rickety boats that bore much resemblance to those of refugees crossing the Mediterranean Sea today. Many cited the Syrian refugee crisis as their motivation to attend and donate.



"The story of the 88,000 people who came to Australia as refugees from Vietnam is one of the great success stories of refugee resettlement in this country. Forty years on, we can see the contribution Vietnamese Australians have made to all areas of Australian society – in business and industry, science and medicine, politics and the arts."

Naomi Steer, National Director of Australia for UNHCR, speaking at the Vietnamese fundraising gala in Perth



Special Representative Carina Hoang

Award-winning author and publisher Carina Hoang was instrumental in bringing Vietnamese communities together to commemorate their history and fundraise for Australia for UNHCR. She has been a refugee advocate for decades and an Australia for UNHCR Special Representative since 2012.

Carina fled Vietnam at the age of 16, caring for two younger siblings on a long and dangerous sea voyage. She endured violent storms and pirate raids, only to be stranded on an uninhabited island for almost three months until being rescued by UNHCR.

"No one chooses to be a refugee. The journey to flee a country is a dangerous one, especially for children, and I know from personal experience how the funds raised will help protect vulnerable people and empower them."

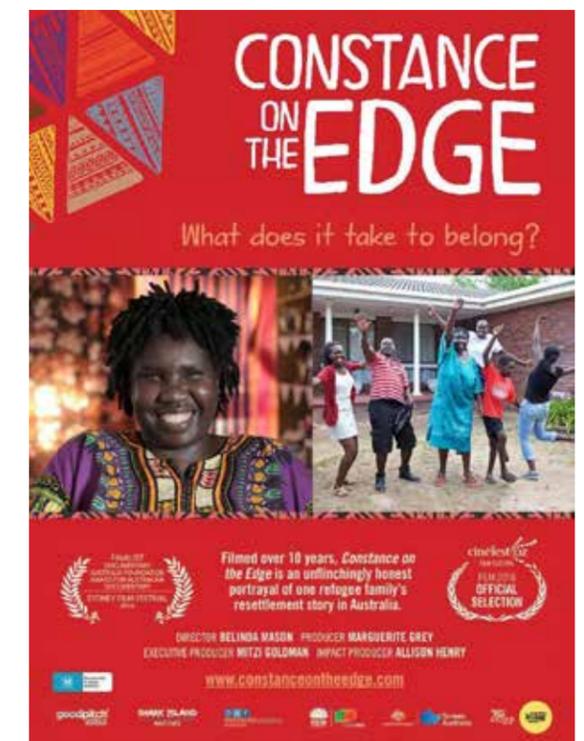
Carina Hoang, Australia for UNHCR Special Representative



Christmas celebration

In December, Australia for UNHCR supporters gathered at Sydney's Chauvel Cinema for an exclusive screening of the Australian documentary film, *Constance on the Edge*.

In attendance were National Director Naomi Steer along with special guests Constance Okot, documentary director Belinda Mason and producer Marguerite Grey.





World Refugee Day Breakfast

More than 500 guests attended our annual World Refugee Day Breakfast in June to stand in solidarity with the 65.3 million people forcibly displaced worldwide.

With a focus on corporate Australia and its role in refugee resettlement, the event was our most successful yet, raising \$175,000 for the Syria emergency response.

Among the guest speakers were Gillian Triggs, President of the Australian Human Rights Commission, and prominent Australian businessman Tony Shepherd. In conversation with our host, ABC journalist Ellen Fanning, Tony discussed what corporate Australia could do to help newly arriving refugees integrate into Australian society.

The importance of this assistance was further underlined by the experiences of former Syrian refugee Maxeem George. Maxeem spoke of his escape from Syria with his young family and his new life in Sydney, which includes an accounting job with Allianz Insurance.

“Forced displacement has now reached a level unprecedented since the founding of the UN itself; substantially more than 65 million people are now uprooted around the world. Each day another refugee tragedy is played out in the media; of children, mothers and fathers losing their lives in a desperate bid to escape violence.”

Filippo Grandi, UN High Commissioner for Refugees, speaking on World Refugee Day in 2016



Kristin Davis UNHCR Goodwill Ambassador

Actor and director Kristin Davis travelled to Australia in February to raise awareness of UNHCR’s work with women in conflict zones.

Kristin’s four-day mission generated significant online and broadcast coverage of UNHCR’s work in the prevention and treatment of sexual and gender-based violence (SGBV). With National Director Naomi Steer, she met with the then Minister for Women, Michaelia Cash, pictured above, to talk about UNHCR’s work with women refugees.

Kristin also helped launch our digital “I Will” campaign supporting refugee women. She was keynote speaker at a supporters’ event that raised \$42,000 and she also spoke at the launch of the LGBTI Queer Thinking series in Sydney.

Thomas Mukoya Photojournalist

Award-winning photojournalist Thomas Mukoya visited Australia in October as the guest of Australia for UNHCR.



Based in Nairobi, Thomas has spent his career covering major events across East Africa, including many refugee emergencies. At exhibitions and packed donor briefings in Melbourne, Perth and Sydney, he shared the stories behind his captivating images.

“Working with Australia for UNHCR is an opportunity for me to share stories of the displaced in Africa,” said Thomas. “I consider myself a bridge between refugees and people living in Australia, as through my pictures, I present their experiences of resilience, hope, challenge and love.”

Joung-ah Ghedini-Williams UNHCR Emergency Coordinator

UNHCR PSP Emergency Coordinator Joung-ah Ghedini-Williams visited Australia in October and was keynote speaker at a number of donor briefings and events.



She spoke about her experiences in conflict zones and the value of individual giving.

“Our single largest pool of general emergency funding comes from individual donors,” she said. “Without your help, silent emergencies like Nigeria and Yemen would be even more forgotten.”

Field Missions



In March, a staff delegation visited the Kakuma refugee settlement in Kenya to gather information and feedback on Australia for UNHCR-funded programmes and to identify projects for future support.

Established 25 years ago, Kakuma is home to both long-term refugees and those fleeing recent conflict in South Sudan. The Australian mission focused on UNHCR programmes benefitting women and children, visiting the Angelina Jolie School for Girls, an emergency feeding centre attached to Kakuma Hospital, foster care programmes for unaccompanied refugee children and women’s livelihood projects.



Australia for UNHCR’s Fundraising Manager, Alisa O’Malley, joined a UNHCR mission to Myanmar in May to assess the funding needs of UNHCR programmes for internally displaced and stateless people.

The delegation visited displacement camps in the Myitkyina region of northern Myanmar and settlements in the western Sittwe region, which is home to many of Myanmar’s Rohingya minority. The Rohingya live in acute poverty with limited access to basic services like healthcare and education. UNHCR is one of several organisations giving assistance to the Rohingya settlements, providing shelter, healthcare and education services.



National Director Naomi Steer, Board member Kate Dundas and long-time supporter Pamela Gilbert conducted a mission to Uganda in August.

They visited projects that Australia for UNHCR has funded in the Nakivale refugee settlement in south-west Uganda, and met with key stakeholders in Kyaka II refugee settlement to discuss plans for a new vocational training centre to be funded by Australian donors. “Australia for UNHCR has a strong track record in Uganda for funding education and livelihood programmes,” said Naomi Steer. “It was great to revisit projects like the Nakivale secondary school and computer training centre and see how these facilities have continued to thrive with the ongoing commitment of their communities.”

Thank You to Our Supporters

Celebrating 10 years in partnership with Colonial First State Global Asset Management

In 2016 we marked ten years since Colonial First State Global Asset Management (CFSGAM) first partnered with Australia for UNHCR to support the UN Refugee Agency’s global humanitarian programmes.

During this time, CFSGAM has made a valuable contribution to refugees worldwide, raising funds through workplace giving and as the primary sponsor of our annual World Refugee Day Breakfast. This single event has raised more than \$1 million for UNHCR’s refugee and emergency relief operations.



Thank you to the following corporations and their staff for their major support

Thank you to the following Trusts and Foundations for their generous support

- The Agape Charitable Foundation
- Beeren Foundation
- Beryl Grace Schairer Trust
- Bruce & Bill Hawker Foundation
- Dick and Pip Smith Foundation
- Fitzpatricks Financial Group Foundation on behalf of the Shepherd Endowment (Anthony Shepherd)
- Greater Good
- Handmaid Fund
- Jani Haenke Charitable Trust
- Jaramas Foundation Pty Ltd
- Jeanette and Peter Young Foundation
- Margaret Johnson Foundation
- Pace Foundation
- Paul Ainsworth Family Foundation
- Perpetual Trustee Co. Ltd
- S & D Hain Foundation
- Salesforce Foundation
- Sheehan–Birrell Foundation
- Sky Foundation
- The Possible Foundation



About Australia for UNHCR

Our purpose

To provide life-changing humanitarian support to refugees and other displaced and stateless people who come under the care and protection of the UN Refugee Agency.

Corporate Statement

Australia for UNHCR is an Australian company limited by guarantee. It was registered under the *Corporation Act* on 4 July 2000. UNHCR and Australia for UNHCR's Directors are members of the company. A registered charity, Australia for UNHCR has tax deductible gift recipient status through its listing as a specific international affairs recipient under Section 30.80 of the *Income Tax Assessment Act* 1997. It is endorsed by the Australian Tax Office as an Income Tax Exempt Charity and a registered charity with the Australian Charities and Not-for-profits

Commission (ACNC), the Australian Government's independent national regulator of charities.

Australia for UNHCR is a member of ACFID – the Australian Council for International Development – and a signatory to ACFID's Code of Conduct, which ensures that non-government organisations (NGOs) conduct their activities with integrity, transparency and accountability. This code sets out an agreed set of values and principles for NGOs to follow in the work they support overseas and in their fundraising and educational activities. Australia for UNHCR is affiliated to the Fundraising Institute of Australia (FIA), which sets standards for the charitable and fundraising sector, and a member of the Public Fundraising Regulatory Association (PFRA), a self-regulatory membership body for charities and agencies that carry out street and doorstep fundraising in Australia.

Australia for UNHCR is one of a number of National Fundraising Partners (NFPs) around the world set up with the support of UNHCR to raise funds from the private sector. We operate through a NFP Recognition Agreement with UNHCR, which authorises Australia for UNHCR to raise funds on its behalf in Australia to support UNHCR's international humanitarian projects. Australia for UNHCR works closely with UNHCR Headquarters in Geneva and the UNHCR Regional Office in Canberra.

Complaints

Australia for UNHCR has a Complaints Handling Policy and Procedure. If you have a complaint, please call our Donor Care team on 1300 361 288 or email info@unrefugees.org.au. Complaints relating to a breach of the ACFID Code of Conduct can be made to the to the ACFID Code of Conduct Committee at www.acfid.asn.au

Board of Directors

Name	Qualifications, Experience & Occupation	Director since
Mr John W.H. Denton AO Chairman	BA (Hons), LLB Partner and Chief Executive Officer, Corrs Chambers Westgarth Lawyers	July 2000
Mr Michael Dwyer AM	Dip of Superannuation Management, Advanced Dip of Financial Services (Superannuation), Dip of Public Administration, FASFA Chief Executive, First State Super Trustee Corporation	July 2000
Mr John Boulton AM	BA, LLB (Hons), LLM Member of the Australian Institute of Company Directors Lawyer/Sports Executive	November 2000
Mr Paul Reid	BA (Acctg), Dip of Superannuation Management, CA Member of the Australian Institute of Company Directors	December 2004
Mr Rick Millen	MA, Law Oxford University, UK Member Institute of Chartered Accountants Graduate Member of the Australian Institute of Company Directors Director, Cabcharge Limited Director, Palmera Projects	April 2012
Ms Kate Dundas	BA (Communications), Charles Sturt University Vincent Fairfax Fellow, University of Melbourne Graduate Member of the Australian Institute of Company Directors Non-Executive Director and Chair of Finance, Audit & Risk Committee, Australian Film, Television and Radio School Executive Coach and Mentor Project Consultant working in the cultural sector	September 2015

Staff spotlight

Yai left southern Sudan in 2008, three years before South Sudan gained independence, and now lives in Melbourne. He attributes his success in donor recruitment to his friendly smile and wave, and the way he starts conversations with a joke or a comment on the weather.

“When I am on shift I often think of other South Sudanese people fleeing conflict,” he says. “Everyone there has been helped by UNHCR, or knows someone who has.”



Our people

Australia for UNHCR is headed up by National Director Naomi Steer, who leads a team of staff who work to raise funds and keep our donors informed about UNHCR's work via our website, emails, phone calls, direct mail, publications and briefings.

Australia for UNHCR currently employs 144 staff, with 44 permanent staff based in Sydney, Melbourne, Brisbane and Adelaide, and the remainder operating as

casual staff in our in-house Face-to-Face programme. We are also supported by our dedicated volunteers, who assist with office operations and special events.

Australia for UNHCR is fortunate to have the support of a number of former refugees – constituting around 20% of our Face-to-Face fundraising team. They have first-hand experience of displacement and a deep understanding of the valuable work of UNHCR.



Financial Summary 2016

Samina, an Afghan refugee, is keen to learn English. She wants to grow up to be like her teacher Aqeela Asifi, who won the UNHCR Nansen Refugee Award for her work in girls' education.

Statement of Comprehensive Income

For the year ended 31 December 2016

	NOTE	2016 \$	2015 \$
Revenue			
Donations and gifts – monetary		33,522,358	32,518,304
Grants – overseas related party		9,023,378	8,986,662
Bequest and legacy income		322,660	178,241
Investment income – interest		154,204	170,309
Other income		102,959	90,767
Total revenue		43,125,559	41,944,283
Expenses			
International aid and development programs expenditure:			
International programs:			
Funds to international programs paid		21,025,776	21,493,208
Funds to international programs accrued		6,844,600	6,632,908
Community education		269,833	165,292
Fundraising costs:			
Funded by overseas grant		9,023,378	8,986,662
Public		2,032,559	2,126,387
Accountability and administration		3,744,824	3,331,678
Total expenses		42,940,970	42,736,135
Excess of revenue over expenses / (expenses over revenue)	2	184,589	(791,852)
Other comprehensive income		-	-
Total comprehensive income / (loss)		184,589	(791,852)

For the year ended 31 December 2016, there were no amounts earned or incurred by Australia for UNHCR for the following categories: non-monetary donations and gifts, other Australian grants, revenue from international political or religious adherence promotional programs, international program support costs, non-monetary expenditure, international political or religious adherence promotion programs expenditure and domestic programs expenditure.

The accompany notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

The concise financial report is an extract from the financial report. The financial statements and specific disclosures included in the concise financial report have been derived from the financial report.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Company as the financial report. Further information can be obtained from the financial report, which is available, free of charge on request to the Company by contacting (02) 9262 5377

Statement of Financial Position

As at 31 December 2016

	2016 \$	2015 \$
Current assets		
Cash and cash equivalents	9,392,349	8,258,018
Financial assets – held-to-maturity investments	2,864,059	2,551,363
Receivables	343,532	391,056
Prepayments	912,876	656,146
Total current assets	13,512,816	11,856,583
Non-current assets		
Plant and equipment	322,312	272,584
Intangible assets	125,315	-
Financial assets – security deposits	334,269	159,073
Total non-current assets	781,896	431,657
Total assets	14,294,712	12,288,240
Current liabilities		
Payables	9,373,291	8,156,156
Lease liabilities	15,727	16,382
Provisions	329,459	433,050
Unearned revenue	1,434,020	627,826
Total current liabilities	11,152,497	9,233,414
Non-current liabilities		
Lease liabilities	-	15,510
Provisions	50,605	132,295
Total non-current liabilities	50,605	147,805
Total liabilities	11,203,102	9,381,219
Net assets	3,091,610	2,907,021
Members' funds		
Retained surplus	541,610	357,021
Reserves	2,550,000	2,550,000
Total members' funds	3,091,610	2,907,021

At the end of the financial year, Australia for UNHCR had no balances in the following categories: inventories, assets held for sale, investment property, other non-current assets, current and non-current borrowings, current tax liabilities, current and non-current financial liabilities, and current and non-current other liabilities.

The accompany notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Statement of Changes in Members' Funds

For the year ended 31 December 2016

	Reserves \$	Retained Surplus \$	Total \$
Funds available for future use at 1 January 2015	2,400,000	1,298,873	3,698,873
Excess of expenses over revenue for the year	-	(791,852)	(791,852)
Transfer to reserves	150,000	(150,000)	-
Funds available for future use at 31 December 2015	2,550,000	357,021	2,907,021
Excess of revenue over expenses for the year	-	184,589	184,589
Funds available for future use at 31 December 2016	2,550,000	541,610	3,091,610

The accompany notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Statement of Cash Flows

For the year ended 31 December 2016

	2016 \$	2015 \$
Cash flows from operating activities		
Cash receipts of grant	10,236,794	9,426,536
Cash receipts of donations, gifts and bequests	33,845,018	32,696,545
Cash payments to suppliers and employees	(14,672,197)	(17,898,088)
Cash payments to UNHCR for overseas projects	(27,658,684)	(21,493,208)
Interest received	151,806	164,073
Other income	102,959	90,767
Net cash provided by operating activities	2,005,696	2,986,625
Cash flows from investing activities		
Payment for plant and equipment	(283,758)	(88,734)
Payment for intangible assets	(99,715)	-
Investment in held to maturity financial assets	(487,892)	(1,006,363)
Net cash used in investing activities	(871,365)	(1,095,097)
Net increase in cash held	1,134,331	1,891,528
Cash at the beginning of the financial year	8,258,018	6,366,490
Cash at the end of the financial year	9,392,349	8,258,018

The accompany notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

Notes to the Financial Statements

For the year ended 31 December 2016

Note 1: Summary of significant accounting policies

The concise financial report is an extract of the full financial report for the year ended 31 December 2016. The concise financial report has been prepared in accordance with Accounting Standard 1039: Concise Financial Reports, and the *Australian Charities and Not-for-Profits Act 2012* and the ACFID Code of Conduct reporting requirements (for further information on the Code please refer to the ACFID Code of Conduct Guidance Document available at www.acfid.asn.au).

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of Australia for UNHCR. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australia for UNHCR as the full financial report.

The financial report of Australia for UNHCR has been prepared in accordance with Australian Accounting Standards (AASBs) including Australian Accounting Interpretations. A statement of compliance with International Financial Reporting Standards cannot be made due to the organisation applying the not-for-profit sector specific requirements contained in the Australian Accounting Standards. The presentation currency used in this concise financial report is Australian dollars.

Note 2: Excess of revenue over expenses / (expenses over revenue)

	2016 \$	2015 \$
Excess of revenue over expenses / (expenses over revenue) has been arrived at after charging the following items:		
Depreciation and amortisation of plant and equipment	120,492	104,886
Operating leases – rental expense	332,510	298,422
Employee benefits expense	6,208,460	6,144,543
Provision for employee entitlements	22,140	107,481

Note 3: Cash and cash equivalents

Table of cash movements for designated purposes

Purpose / Appeal	Cash available at 1 January 2016 \$	Cash raised during 2016 \$	Cash disbursed during 2016 \$	Cash available at 31 December 2016 \$
General Emergency Assistance Programs for Refugees	5,667,624	20,906,527	(21,089,086)	5,485,065
Syria Crisis	618,995	3,563,801	(3,768,086)	414,710
Refugee Crisis in Europe	289,717	94,318	(384,035)	-
Sexual gender based violence programs in the Democratic Republic of Congo	70,354	904,997	(705,131)	270,220
Emergency Assistance in Nigeria	13,233	25,815	(36,112)	2,936
Emergency Assistance in Iraq	3,145	226,859	(139,971)	90,033
Eritrean refugee children in Ethiopia	-	713,918	(697,220)	16,698
Global Shelter Program	-	583,203	(20,144)	563,059
Burkina Faso Milk Project	-	569,995	(569,995)	-
Emergency Assistance in South Sudan	-	7,047	(5,168)	1,879
Other purposes	1,594,950	16,740,097	(15,787,298)	2,547,749
Total	8,258,018	44,336,577	(43,202,246)	9,392,349

Note 4: Events subsequent to reporting period

The Company is currently negotiating the 2017 Annual Project Partnership Agreement with UNHCR. The agreement confirms the financial contributions from UNHCR for fundraising activities for the year.

Note 5: Economic dependency

During the year ended 31 December 2016 the Company was entitled to a grant of \$10,518,140 (2015: \$9,895,834) from UNHCR and is dependent on this entity for financial support in respect of developing its fundraising activities and donor acquisition, and special projects as assigned by UNHCR. A similar arrangement is currently being negotiated for 2017 through the Annual Project Partnership Agreement.



Directors' Declaration & Auditor's Report

DIRECTORS' DECLARATION

The directors of Australia for UNHCR declare that the concise financial report of Australia for UNHCR for the financial year ended 31 December 2016 as set out on the statement of comprehensive income, statement of financial position, statement of changes in members' funds, statement of cash flows and notes to the financial statements:

(a) complies with Accounting Standard AASB 1039: Concise Financial Reports; and

(b) is an extract from the full financial report for the year ended 31 December 2016 and has been derived from and is consistent with the full financial report of Australia for UNHCR.

This declaration is made in accordance with a resolution of the Board.


Kate Dundas
Director


Paul Reid
Director

Dated at Sydney this 27 March 2017

Australia for UNHCR (ABN 35 092 843 322)
Financial report for the year ended 31 December 2016



**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF AUSTRALIA FOR UNHCR
ABN 35 092 843 322**

Report on the Audit of the Concise Financial Report

We have audited the concise financial report of Australia for UNHCR ("the Company"), which comprises the statement of financial position as at 31 December 2016, the statement of comprehensive income, statement of changes in members' funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

Opinion

In our opinion, the concise financial report including the discussion and analysis of Australia for UNHCR for the year ended 31 December 2016 complies with Accounting Standard AASB 1039 Concise Financial Reports.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 ("ACNC Act") and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants ("the Code") that are relevant to our audit of the concise financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Directors for the Concise Financial Report

The directors of the Company are responsible for the preparation of the concise financial report that gives a true and fair view in accordance with Australian Accounting Standard AASB 1039 Concise Financial Reports and the ACNC Act, and for such internal control as the directors determine is necessary to enable the preparation of the concise financial report that is free from material misstatement, whether due to fraud or error.

In preparing the concise financial report, directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

We are a member of the Australian Auditing Standards Board (AASB) and are subject to its oversight. The AASB is a not-for-profit body established under the Australian Charities and Not-for-profits Commission Act 2012. The AASB is a member of the International Board of Standards and Practices for Certified Accountants (IBCFCA). The IBCFCA is a not-for-profit body established under the Australian Charities and Not-for-profits Commission Act 2012. The IBCFCA is a member of the International Federation of Accountants (IFAC). The IFAC is a not-for-profit body established under the Australian Charities and Not-for-profits Commission Act 2012. The IFAC is a member of the International Board of Standards and Practices for Certified Accountants (IBCFCA).



**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF AUSTRALIA FOR UNHCR
ABN 35 092 843 322**

Those charged with governance are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Concise Financial Report

Our objectives are to obtain reasonable assurance about whether the concise financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the concise financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the concise financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the concise financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the concise financial report, including the disclosures, and whether the concise financial report represents the underlying transactions and events in a manner that achieves fair presentation.



**INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF AUSTRALIA FOR UNHCR
ABN 35 092 843 322**

Auditor's Responsibilities for the Audit of the Concise Financial Report (Continued)

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.


C I CHANDRAN
PARTNER


PITCHER PARTNERS
SYDNEY

29 March 2017

Directors' Declaration & Auditor's Report


PITCHER PARTNERS
ACCOUNTANTS • TAXADVISERS • RISKADVISERS

**AUDITOR'S INDEPENDENCE DECLARATION
TO THE RESPONSIBLE ENTITIES OF AUSTRALIA FOR UNHCR
ABN 35 092 943 322**

As lead auditor for the audit of Australia for UNHCR for the year ended 31 December 2016, I declare that to the best of my knowledge and belief, there have been no contraventions of:

- (i) the auditor independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- (ii) any applicable code of professional conduct in relation to the audit.


C. CHANDRAN
 PARTNER
 PITCHER PARTNERS
 SYDNEY
 29 March 2017

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Displaced Iraqis arrive at Debaga camp in Iraqi Kurdistan after fleeing militia violence and increasing air strikes.

UNHCR / T. Prickett

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