



**UNHCR**

The UN Refugee Agency  
Australia for UNHCR

# 2020 ANNUAL REPORT



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© UNHCR/Ismaele Blesimans

**< ON THE COVER:**  
A young Burundian refugee washes her hands at Kavimvira transit centre in South Kivu, the Democratic Republic of the Congo.

© UNHCR/Michelle Efrusman





A UNHCR staff member inspects the delivery of soaps to UNHCR's Uvira warehouse. The donated items will be dispatched to refugee camps and sites in South Kivu Province hosting over 48,000 Burundian refugees.

# Report from the Chairman and National Director

The extraordinary challenges of 2020 – Australia for UNHCR's 20th anniversary year – proved our resilience as an organisation and the strength of our donors' commitment. When our High Commissioner Filippo Grandi called on UNHCR staff to continue to 'stay and deliver' humanitarian assistance on the front line – our donors and supporters also continued to stand with refugees, helping us raise \$33 million for UNHCR.

**2020 WAS A YEAR** of challenges from bushfires to COVID-19, which rapidly reshaped our lives and workplaces. The global pandemic had major consequences for UNHCR's operations and for refugees. The closure of national borders not only limited people's ability to seek asylum, but also presented great challenges for maintaining humanitarian services and supply lines.

The virus itself posed a particular threat to displaced people living in cramped conditions with limited healthcare, sanitation or capacity for social distancing. UNHCR worked closely with refugee leaders to prevent COVID-19 and expand handwashing, intensive care and quarantine facilities as well as training community outreach public health volunteers. With the support of Australian donors we funded livelihood 'face mask' sewing projects for Rohingya refugee women in Bangladesh and refugee women in Uganda, providing them with both income and safety to their communities.



National Director Naomi Steer with refugee students in Ethiopia.

© UNHCR

For UNHCR, the COVID-19 pandemic was on top of many existing large-scale emergencies such as the Syrian and Yemen crises. In addition to this, protracted situations led to a record high of more than 80 million people displaced globally. These numbers were driven by new displacement in Africa's Sahel region as well as conflict in the Democratic Republic of the Congo (DRC), Mozambique, Somalia, Syria and Yemen.

## PRIVATE SECTOR FUNDING GROWING

With the support of our donors, Australia for UNHCR raised \$33 million during 2020. This was up 4.3 per cent on the previous year's targets. 74 per cent of funds raised were allocated to general emergency relief, with additional funds raised to address specific emergencies, including Lebanon and Ethiopia.

Globally, UNHCR's nine National Partners raised \$US250 million in 2020 from more than two million donors. Australia for UNHCR continued to build its standing within UNHCR's global organisation, with National Director Naomi Steer reconfirmed as Co-Chair of the UNHCR Global Partnership Council bringing UNHCR's private sector network together regularly throughout the year.

## NEW WAYS OF CONNECTING

The pandemic positively challenged us to reach out to our donors and supporters in new and innovative ways.

More than 700 people attended our virtual World Refugee Day Breakfast in June, hosted by Journalist Kumi Taguchi and featuring guest speaker UNHCR Goodwill Ambassador Cate Blanchett, Australia for UNHCR Special Representative Marta Dusseldorp, and Mayor Chagal, a former refugee and founder of the community-based basketball project 'Savannah Pride', which supports young migrant and refugee athletes.

Virtual events also enabled us to reach out to the field through our 'Frontline Club' donor briefings. These online events connected our supporters with the field and featured Dr Ann Burton, UNHCR's Chief of Public Health, UNHCR regional and country representatives, and emergency coordinators in the Asia Pacific, Yemen, Lebanon, Jordan and the DRC.

Online events also created new opportunities for refugees to join in discussions directly – sometimes directly from camps or settlements, helping ensure that refugee voices were well and truly heard and represented in our discussions and our work.

## LEADING WOMEN FUND

Connecting our supporters to refugees is also a focus for our Leading Women Fund which we launched in September supported by an impressive international panel of women, including our Deputy High Commissioner Kelly T. Clements. The Fund is aimed at providing cash assistance to vulnerable refugee women as well as training and livelihood support. We were delighted to welcome prominent entrepreneur and Boost Juice founder Janine Allis as our first Leading Women Fund Ambassador.

We successfully recruited the program's 'Founding 50' – donors who were given the opportunity to trial UNHCR's new *Connecting Worlds* app – a world-first – enabling them to interact with individual Syrian refugee women in Jordan over a four-week period sharing life experiences.

## ISLAMIC PHILANTHROPY

Following on from UNHCR's global initiative – the UNHCR Refugee Zakat Fund – Australia for UNHCR appointed Peter Gould as our new Islamic Philanthropy Ambassador. Australia for UNHCR also became the first UNHCR National Partner to gain permission to fundraise for Zakat. The Fund has the potential to directly assist more than 150,000 of the most vulnerable displaced families across Jordan, Lebanon, Yemen, Iraq, Mauritania and Egypt.

## CONNECTING TO THE FIELD

Pre-COVID travel restrictions, we were fortunate in February to undertake a visit to Kakuma

Refugee camp and Kalobeyei Integrated Settlement in Kenya introducing our new Corporate Partner Canva to the frontline work of UNHCR. Following the visit, Canva committed \$340,000 to support refugee education and launched the 'Design for a cause' initiative supported by UNHCR Goodwill Ambassador and actor Ben Stiller.

In March, our National Director also led a mission to Tigray in Ethiopia to explore how to support the thousands of young Eritrean refugees seeking shelter there. Sadly only a few months after the visit, conflict broke out in the region and our focus moved to helping fund emergency relief for the 61,000 refugees who fled from Tigray into Sudan.

We forged a new partnership with the Walk Free organisation established by the Minderoo Foundation to support a global UNHCR initiative to combat human trafficking – a grave risk for many refugees and forcibly displaced people.

## ARRIVALS AND FAREWELLS

In June, we were delighted to welcome new Board Member Professor Peter Shergold AC to the Board. In addition to his wide experience and leadership across the corporate and public sector, Peter brings to the Board deep knowledge of the refugee sector in Australia serving as the Coordinator General for Refugee Resettlement in NSW in addition to his role as Chancellor of Western Sydney University.

**“With the support of our donors, Australia for UNHCR raised \$33 million during 2020. This was up 4.3 per cent on the previous year's targets. 74 per cent of funds raised were allocated to general emergency relief, with additional funds raised to address specific emergencies, including Lebanon and Ethiopia.”**

As the year ended we were sad to farewell our UNHCR Multi-Country Office Representative Louise Aubin and we wish her well in her new posting as the United Nations Resident Coordinator in Niger.

## IN SOLIDARITY AND APPRECIATION

A sincere thank you for the commitment and dedication of our team – our Board, staff, volunteers, Program Committee and colleagues in UNHCR. None of our work would be possible without our donors who continue to express their compassion for, and solidarity with, the world's displaced people.

Finally we are proud to serve refugees and forcibly displaced men, women and children, who continue to inspire us with their courage, resourcefulness and resilience. ■

*Michael Dwyer*

**Michael Dwyer AM**  
Chairman

*Naomi Steer*

**Naomi Steer**  
National Director



Board Members and staff meet with Gillian Triggs. (L-R) UNHCR Deputy Regional Representative Nai Jit Lam, UNHCR Assistant High Commissioner for Protection Gillian Triggs, Chairman Michael Dwyer AM, Board Member Kate Dundas and Deputy National Director Trudi Mitchell.

Australia for UNHCR



## The year in review

**\$24,118,635**

Total humanitarian relief and support provided by Australia for UNHCR in 2020.

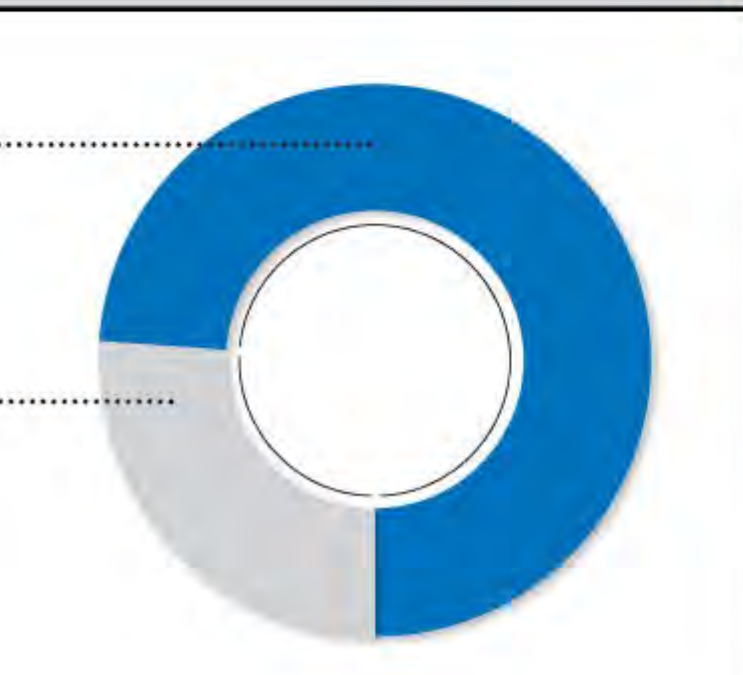
**74%** to UNHCR's emergency programs of greatest need (Earmarked General Emergency Fund)

**26%** to specific refugee emergency and disaster relief operations



## THE COUNTRIES SUPPORTED WITH EMERGENCY FUNDING INCLUDED:

Afghanistan	Honduras	Panama
Albania	Indonesia	Peru
Algeria	Iraq	Philippines
Angola	Islamic Republic of Iran	Rwanda
Argentina	Jordan	Senegal
Bangladesh	Kazakhstan	Serbia
Bosnia and Herzegovina	Kenya	Somalia
Brazil	Kosovo	South Africa
Burkina Faso	Kyrgyzstan	South Sudan
Burundi	Lebanon	Sri Lanka
Cameroon	Liberia	Sudan
Central African Republic	Libya	Syrian Arab Republic
Chad	Malawi	Tajikistan
Colombia	Malaysia	Tanzania, United Republic of
Congo	Mali	Thailand
Costa Rica	Mauritania	Tunisia
Cote d'Ivoire	Mexico	Uganda
Democratic Republic of the Congo	Montenegro	Ukraine
Djibouti	Morocco	Venezuela
Ecuador	Mozambique	Yemen
Egypt	Myanmar	Zambia
Ethiopia	Nepal	Zimbabwe
Ghana	Niger	
Guatemala	Nigeria	
	Pakistan	



## UNHCR's global operations

UNHCR works in **135 countries**, supporting refugees and displaced people at every stage of their journey – at the height of emergency, in established camps and increasingly in urban areas of host communities, and where possible on their eventual return or resettlement in another country.

UNHCR and its partners work to ensure the needs of refugees are met, in terms of their safety, protection and access to essentials like shelter, food, water and sanitation, medicine, education, legal rights and livelihoods.

Within **72 hours**, UNHCR can deploy emergency teams and essential supplies by air, land or sea, to meet the immediate needs of up to **600,000 displaced people**.

# Emergency response



**UNHCR**  
The UN Refugee Agency

## » ETHIOPIA

In early November 2020, violence and conflict broke out in Ethiopia's Tigray region. Over the ensuing months, more than 61,000 people fled to seek refuge in neighbouring Sudan. Refugees arrived with few belongings, many detailing they were without food and water during the conflict and were forced to leave the elderly and chronically ill behind. Hundreds of thousands more, including almost 100,000 Eritrean refugees hosted in Tigray, were also displaced within Ethiopia.

UNHCR teams have been on the ground at the border in Sudan since the violence erupted, providing urgently needed emergency shelter, potable water and health screening to the thousands of refugee women, children and men arriving in search of protection. Our teams distributed relief items, including blankets, sleeping mats, plastic sheeting and hygiene kits, as well as soap and tens of thousands of face masks at border points to prevent the spread of COVID-19. ■

**UNHCR reports on its emergency response in June each year and more detailed data on country-by-country emergency operations is available for download in the 2020 Global Report <http://reporting.unhcr.org/publications>**

**74% of funds raised by Australia for UNHCR were allocated to generally earmarked emergency relief, with additional funds raised to address specific emergencies.**

^ A young Ethiopian refugee collects a mattress at a transit site in Hamdayet, Sudan, after fleeing conflict in Northern Ethiopia.

v Syrian Kurdish refugees cross into Turkey from Syria near the town of Kobani.

© UNHCR / P. Priddy

© UNHCR / Oliver Jobard



## » LEBANON

At the beginning of August 2020, two devastating blasts decimated the city of Beirut, displacing more than 300,000 people from their homes. The scale was so large that every person in Lebanon was affected by the event, regardless of nationality or status, including the 1.5 million refugees who live there.

Australia for UNHCR launched an emergency appeal – ‘Stand with Lebanon’ – which raised almost \$1.1 million to support the hundreds of thousands of people who were displaced.

UNHCR teams were on the ground immediately with emergency aid. UNHCR field workers went door-to-door in heavily impacted neighbourhoods to assess needs and deliver shelter kits, blankets, plastic sheeting, mattresses, large tents and other critical items.

UNHCR targeted 2,680 damaged apartments of the most vulnerable population, and provided direct cash assistance to a further 11,500 households to support self-recovery. ■



^ UNHCR staff and partners unload relief items to fix damaged houses in the Achrafieh neighbourhood of Beirut after the port explosions in August 2020.

UNHCR/Heider Darwish



## « SYRIA

In early 2020 Australia for UNHCR launched an emergency appeal for the Syrian crisis, which is now in its tenth year. More than half of Syria's population has been forcibly displaced since the start of the conflict in 2011. Today, Syrians are the largest refugee population in the world.

Areas of development such as education, employment and food security have seen severe regressions over the past year while refugees simultaneously battle the COVID-19 pandemic.

Close to one million Syrian refugees, along with 4.4 million members of their host communities, have fallen into poverty since the beginning of the pandemic. 89 per cent of Syrian refugees now live in extreme poverty, compared to 55 per cent in 2019.

In 2020, Australian for UNHCR donors raised almost \$1 million to help Syrian refugees. The funding helped UNHCR on the ground in Syria and neighbouring countries to provide life-saving supplies, shelter, healthcare and protection services. ■



# Standing with refugees

For 20 years, Australia for UNHCR has been asking Australians to imagine what it is like to be a refugee – to be forced from your home and run for your life, to be separated from everything and everyone you hold dear, to not know what tomorrow or any day after has in store for you.

Over the past two decades, we have supported UNHCR in every major emergency, including Afghanistan, Horn of Africa, Syria, South Sudan, Central America, Yemen and Bangladesh. And we have delivered more sustainable support to refugees and their host communities, such as the first ever secondary school and computer centre in Nakivale refugee camp in Uganda.

We have helped those who are stateless or forced to flee without identity papers by providing documentation and legal support and negotiating with governments to give families access to livelihoods, healthcare and education.

Since its inception, Australia for UNHCR has supported initiatives that foster refugee empowerment, dignity and self-reliance such as providing refugee women in Jordan with direct cash assistance, allowing them to determine and prioritise their family's needs.

With the support of our Australian donors, we have raised over \$300 million, providing life-saving aid to countless vulnerable men, women and children. We have been swift to respond to critical food and water shortages arising from conflict, displacement and extreme weather events, and together, we have provided education and vocational training for young refugees.

When Australia for UNHCR was founded, we faced a single major crisis in a given year and there were approximately 20 million people displaced in the world. We are now dealing with many concurrent crises and more than 79 million people are now displaced. While we've faced a challenging global environment and devastating bushfires at home, we've seen an uplift in support for refugees.

We hope to build on this growing compassion and empathy and help create a more welcoming humanitarian response to asylum seekers and refugees who arrive in Australia, and play our part in highlighting the contribution made by refugees in Australia.

We will continue supporting refugees and asking Australians to not only imagine a world where everyone has a safe place to call home but to act now to provide the assistance and protection they need. ■



# COVID-19 response

**IN 2020, AUSTRALIA FOR UNHCR'S COVID-19 EMERGENCY APPEAL RAISED \$2.85 MILLION, WHICH HELPED TO RUSH URGENT SUPPLIES AND CORE RELIEF ITEMS TO MILLIONS OF REFUGEES AND DISPLACED PEOPLE, INCLUDING WATER, MEDICAL CARE AND HYGIENE MATERIALS.**

**A**s COVID-19 spread throughout the world, the 79.5 million refugees and forcibly displaced people became among the most exposed and vulnerable. For families who have fled wars and persecution, the impact has been devastating.

UNHCR procured more than 2,000 oxygen concentrators, 41.2 million masks, 2.8 million gowns, 195 ventilators and delivered 380 metric tons of personal protective equipment and medical items.

Meanwhile, more than 9.3 million refugees and internally displaced persons accessed protection services, including gender-based violence and child protection services, and 3.9 million refugees accessed essential health services.

UNHCR worked with governments, which lead the coronavirus response, to ensure that people forced to flee are included in preparation and response plans.

Work is also underway to ensure that some 80 million forcibly displaced people in more than 100 countries are included in rollouts of COVID-19

vaccines and treatments, among them 29.6 million refugees.

UNHCR Senior Public Health Officer Mike Woodman said the refugee agency was engaged in discussions and decision-making processes within COVAX, the global initiative to ensure rapid and equitable access to COVID-19 vaccines for all countries.

UNHCR is working with international partners to ensure that 'leaving no one behind' and 'equitable access to vaccines' are not just phrases, but practice.

Jordan was one of the first countries to include refugees in its COVID-19 vaccination plan. Anyone living on Jordanian soil, including refugees and asylum seekers, was eligible to receive the vaccine for free.

## REFUGEES LEAD THE WAY DURING PANDEMIC

In early March 2020, before COVID-19 was declared a pandemic, Venezuelan doctor Samuel Suárez was already giving at-risk Ecuadorians in rural areas life-saving tips to avoid infection. In remote communities, when the

power is out and there's no water, handwashing and basic hygiene become that much more difficult, and people are much more vulnerable.

After fleeing insecurity, widespread violence, and shortages of food and medicines in Venezuela back in 2018, the medic started going door-to-door to explain the dangers of the spreading pandemic to elderly people in Ecuador's Esmeraldas province, hoping that his advice would be heeded and the spread of the virus avoided.

During the house calls, Samuel patiently walks his small audiences of senior citizens – the demographic most susceptible to the illness – through the steps needed to protect themselves and others, from frequently washing their hands with soap and water to maintaining a safe distance of two metres between people. ■



BELOW: Samuel, 27, is a Venezuelan doctor who cares for locals and Colombian refugees in Ecuador.

BOTTOM: UNHCR staff member walks through the COVID-19 dedicated facility at Abdallah el Rassi Hospital in Halba, northern Lebanon.



© UNHCR/Jaime Giménez Suárez de la Blanca

## UNHCR FACT FILE



**41.2 MILLION** masks procured, 2.8 million gowns and 2,000 oxygen concentrators.



**380 METRIC TONS** delivered of personal protective equipment and medical items.



**US\$52 MILLION** raised for UNHCR's COVID-19 appeal in 2020.



>  
A Rohingya refugee child attends a youth club in Kutupalong, Bangladesh. Canva's Design for a cause campaign raises money for UNHCR children's education programs.

# Working together

IN 2020, KEY PARTNERSHIPS AND INITIATIVES WERE INVALUABLE NOT ONLY IN TERMS OF FUNDRAISING BUT ALSO FOR DELIVERING SOLUTIONS AND INVESTING IN FORCIBLY DISPLACED PERSONS AND HOST COMMUNITIES.

## DESIGN FOR A CAUSE

In late 2020, UNHCR announced a new partnership with Canva – the online platform empowering the world to design – to help tackle the educational challenges faced by refugee children.

At present, 48 per cent of school-age refugee children are not enrolled in formal education, due to challenges including the COVID-19 pandemic, and a lack of resources.

In October, Australia for UNHCR and Canva launched a global drawing challenge – Design for a cause – to raise awareness of refugee education needs, with the support of UNHCR Goodwill Ambassador Ben Stiller. Entrants were asked to draw 'one thing that makes you smile' and more than 1,600 drawings were submitted from all over the world.

Canva selected 100 drawings, transformed them into graphics, and added them to templates to be sold on their platform.

All proceeds go to UNHCR education programs to ensure refugee children access primary school, safe learning environments, school readiness programs, quality teachers and tools so that they can build better futures for themselves, their families and their communities.

## TEACHERS HEALTH

For refugee women in the Democratic Republic of the Congo, pregnancy can be a dangerous and daunting experience. Without access to essential health services, women can be left with no other choice but to travel long distances to seek medical help or to give birth without medical support.

In response to this crisis, Australian not-for-profit health fund, Teachers Health, began a three-year partnership with Australia for UNHCR in 2018 to support maternal and neonatal care in the DRC.

Together with Teachers Health, Australia for UNHCR has been

delivering healthcare services including life-saving antenatal, obstetric and postnatal care for both local and refugee women, as well as transport to the nearest hospital for more complicated births.

We have provided birthing chairs, torches to tend to night-time deliveries, infant incubating heaters and portable ultrasound machines, as well as mosquito nets, anti-malaria medication and iron supplements. The impact of Australian donor support has been direct and life-changing, with the neonatal mortality rate now five times lower than it was in 2016.

## THE LEADING WOMEN FUND

The Leading Women Fund is a new multi-faceted community initiative that offers Australian women the chance to support, and connect with, refugee women from around the world.

Donations for the first project go directly to Syrian refugee women who are currently living in Jordan



^  
Congolese health worker Max Nzinga with Bridgette Loko and her son at Inke Health Centre in Inke refugee camp, DRC, supported by Teachers Health.

v  
Leading Australian entrepreneur and Boost Juice founder Janine Allis was named Ambassador for Australia for UNHCR's Leading Women Fund in 2020.



and have found themselves alone, as the single heads of households, and struggling to survive.

Through the world-first app *Connecting Worlds*, donors are matched up with female heads of household in Jordan and can text directly with refugee women to share their lives together.

The first group to sign up for the Leading Women Fund are called the 'Founding 50', and they had the chance to connect directly with female Syrian refugees living in Jordan through the app.

Leading Women Fund donors give \$3,000 annually to the Fund, which is enough to support a female refugee and her family for a year. That's her rent, utilities and food covered – enabling her to focus on maximising her own and her children's potential and building a better life. ■

## Community and connection

**In 2020, our events and community fundraising was heavily impacted by the COVID-19 pandemic. But despite the challenges, our team and supporters pivoted to online formats successfully.**

Last year our events team moved all events and fundraising activities to online formats. Our World Refugee celebration in June was our first major online event. Despite the obstacles we faced, the event was a huge success, featuring UNHCR Goodwill Ambassador Cate Blanchett and Australia for UNHCR Special Representative Marta Dusseldorp. The event was hosted by journalist Kumi Taguchi and we were also joined by former refugee and basketball coach Mayor Chagal. We had our highest number of registrations ever, with 768 registrations and 713 attendees.

Moving to an online format for our Frontline Club was a wonderful opportunity for our supporters around Australia and the world to attend briefing events on a number of emergencies. In June 2020 we also hosted an online briefing on the Yemen Crisis, with speakers including the UNHCR Representative in Yemen, Jean-Nicolas Beuze. In August we hosted an event for the Lebanon Emergency, where our supporters heard from Brett Moore, Chief of Shelter and Settlement at UNHCR.

We also hosted a number of webinars and workshops to coincide with the launch of our Leading Women Fund Initiative, with panelists including LWF Ambassador and entrepreneur

Janine Allis, and board member and tech lead at Atlassian, Zoe Ghanl. We ended the year with our special thank you event for our supporters, which featured a film screening of the documentary *Rosemary's Way*, and a Q&A with director Ros Horin and Rosemary Karluiki.

The running reason is always the highest portion of our Community Fundraising, but due to running events being cancelled because of COVID-19, again our team had to think outside the box when it came to fundraising.

We organised two 'remote' running challenges in 2020 – 555 and 2BK. Through the 555 challenge, supporters were asked to run, walk or bike 5km, donate \$5 and tag five friends on social media to take up the challenge themselves.

In November we launched the 2 Billion Kilometres to Safety Challenge, and supporters counted their steps each day and raised funds through Raisely. Our staff members stepped up to the challenge too in what became a highly competitive race to see who would walk the most steps. Ultimately the winner was former refugee and National Training and Development Manager at Australia for UNHCR, Israr Khan, who walked more than one million steps through the month of November. ■

^  
TOP CENTRE: Actors Cate Blanchett and Marta Dusseldorp in conversation with Kumi Taguchi, journalist and host of our World Refugee Day webinar.

TOP RIGHT: Israr Khan, our National Training and Development Manager walked more than one million steps to support refugees in November.

# Who we are

**Australia for UNHCR is the UN Refugee Agency's national partner in Australia, raising awareness and funds to support UNHCR's global response to humanitarian crises. It achieves this through the generosity of Australian individual donors, trusts, foundations and other organisations who donate to and partner with Australia for UNHCR to help support this mission.**

**OUR VISION:** To empower refugees to build a better future.

**OUR VALUES:** Integrity, sustainability and ambition in our work; teamwork, inclusiveness and investment in our people.

#### **OUR OBJECTIVES:**

- » Maximise sustainably predictable financial and in-kind support from the Australian private sector and other sources for the benefit of refugees and displaced people.
- » Strengthen visibility, public awareness and advocacy around UNHCR's humanitarian work.
- » Embed a supporter-centric, innovative and evidence-based focus in our operations.
- » Promote employment and livelihoods for refugees within our own organisation, and across the private sector nationally and globally.
- » Work with UNHCR to strengthen reporting and monitoring for Australia for UNHCR funded field-based projects.
- » Maintain a strong, respectful and positive workplace culture.

#### **CORPORATE STATEMENT**

Australia for UNHCR is an Australian company limited by guarantee. It was registered under the Corporation Act on 4 July 2000. Australia for UNHCR's Directors are members of the company. A registered charity, Australia for UNHCR has tax-deductible gift recipient status through its listing as a specific International affairs recipient under Section 30.80 of the Income Tax Assessment Act 1997. It is endorsed by the Australian Tax Office as an Income Tax Exempt Charity and a registered charity with the Australian Charities and Not-for-profits Commission (ACNC), the Australian Government's Independent national regulator of charities.

Australia for UNHCR is a member of the Australian Council For International Development (ACFID) and a signatory to the ACFID Code of Conduct, which is a voluntary, self-regulatory sector code of good practice. As a signatory we are committed and fully adhere to the ACFID Code of Conduct, conducting our work with transparency, accountability and integrity.

Australia for UNHCR is affiliated with the Fundraising Institute of Australia (FIA), which sets standards for the charitable and fundraising sector, and a member of the Public Fundraising Regulatory Association (PFRA), a self-regulatory membership body for charities and agencies that carry out street and doorstep fundraising in Australia.

#### **COMPLAINTS:**

- Australia for UNHCR prioritises prompt and appropriate handling of complaints as part of our commitment to operational accountability and transparency.
- » Our Complaints Handling Policy and Procedure is available at: [www.unrefugees.org.au/complaints](http://www.unrefugees.org.au/complaints)
  - » Complaints relating to a breach of the ACFID Code of Conduct can be made at: [www.acfid.asn.au](http://www.acfid.asn.au)



A refugee from Syria, Reem lives in Amman with her husband and six children. Through UNHCR's *Connecting Worlds* App she was matched with a donor, Sarah, and the two bonded quickly.

© UNHCR/Hannah Moulds-finch

© UNHCR/Helene C. Ais

Refugees from the Central Africa Republic collect supplies at a UNHCR distribution centre in Yakoma, northern DRC.



## EVALUATION AND MONITORING

UNHCR is committed to evaluation and its role in supporting organisational accountability, learning and the continual improvement of its performance in addressing the protection, assistance and solutions needs of refugees, stateless persons, internally displaced people and other persons of concern.

The UNHCR Evaluation Policy 2016 provides for a strengthened evaluation function in UNHCR, based on the principles of independence, impartiality, credibility and utility.

Australia for UNHCR is committed to working with UNHCR to support this approach and policy. An example of this has seen us working with UNHCR on an anti-trafficking in humanitarian action project.

### ANTI-TRAFFICKING PROJECT WITH WALK FREE

Internally displaced people (IDPs) are vulnerable to trafficking. UNHCR works to reduce, prevent and address risks of exposure to trafficking and exploitation of IDPs, refugees and other persons under its mandate, and to protect and assist people who become victims of trafficking.

Australia for UNHCR has been working with Walk Free, established by the Minderoo Foundation, to support the UNHCR and Global Protection Cluster Task Team project on anti-trafficking in humanitarian action. A stocktake was conducted during 2017-2018 with the findings leading to the need for further resources on anti-trafficking to support humanitarian staff working in complex humanitarian emergencies. The tools developed include a guidance for humanitarian practitioners working in internal displacement contexts on anti-trafficking obligations and a context analysis checklist. The project will also be conducting a survey of existing policy and procurement practices at UN agencies.

Australia for UNHCR and Walk Free supported this project in 2020 and this will continue into 2021. While this project is ongoing, it is an example of how UNHCR embeds monitoring into its initiatives. The Task Team was convened to act on findings of a previous review, and monitoring and evaluation findings from this project will be used to further embed anti-trafficking action in humanitarian responses. ■



## Our people

**AT THE END OF 2020**, National Director Naomi Steer, supported by Deputy National Director Trudi Mitchell and Strategic Development Director Debra O'Neill, led a team of 75 employees, with 59 permanent staff based in Sydney, Melbourne, Brisbane and Adelaide, and the remainder operating as casual staff in our face-to-face fundraising program. Our staff includes former refugees with first-hand experience of displacement. Additional support in 2020 came from our dedicated volunteers, who assisted with office operations, research and special events.

This year the organisation conducted a COVID-19-focused Staff Check-In Survey in May and November, seeking feedback from staff, which had a 78 per cent completion rate. We received positive feedback about employees regarding how Australia for UNHCR has continued to work well despite the challenges brought about by the pandemic, with 87 per cent of staff agreeing with the statement "A4U is supporting employees during COVID-19", and 100 per cent of staff agreeing that their manager provides them with help and support when needed, as well as that the organisation will be able to continue to support refugees and donors. A Gender Pay Gap Analysis conducted in September 2020 indicated that the organisation not only has a higher percentage of female managers, and more staff who report to a female manager (62 per cent) than a male manager (38 per cent), but also benchmarks positively against the Australian national average and against the Social Assistance sector regarding gender pay equity. ■

NAME	QUALIFICATIONS, EXPERIENCE & OCCUPATION	DIRECTOR SINCE
<b>Mr Michael Dwyer AM</b> Chair	Dip of Superannuation Management, Advanced Dip of Financial Services (Superannuation), Dip of Public Administration, FASFA  Retired from First State Super Trustee Corporation as CEO December 2018 Chair, TCorp NSW (Treasury Corporation)  Director, Iress Director, Sydney Financial Forum Director, Bennelong Funds Management	July 2000
<b>Mr John Boulton AM</b>	BA, LLB (Hons), LLM Director, Crossing the Line Sport Ltd Director, JFB Superannuation Fund Pty Ltd Director, The Athlete Transition Advantage Pty Ltd CEO, National Sports Tribunal	November 2000
<b>Mr Rick Millen</b>	MA, Law Oxford University, UK Member Institute of Chartered Accountants Graduate Member of the Australian Institute of Company Directors Director, Woor Pty Ltd Director, Jamjeswin Pty Ltd Director, Palmera Projects Ltd	April 2012
<b>Ms Kate Dundas</b>	BA (Communications) Charles Sturt University Vincent Fairfax Fellow, University of Melbourne Graduate Member of the Australian Institute of Company Directors Director, Sydney Festival Executive Mentor, McCarthy Mentoring Consultant/SME (arts and culture) to government/sector	September 2015
<b>Ms Zoe Ghani</b>	BA Text and Writing (Communications) Western Sydney University Head of Product – Experience Platform, Atlassian	April 2017
<b>Ms Lynn Dang</b>	BA (Commerce), University of NSW HR Lead, Microsoft Singapore	March 2019
<b>Prof. Peter Shergold AC</b>	BA (Hull), MA (Illinois), PhD (LSE), Hon. DLitt (UNSW), FASSA, FANZSOG, FIPPA, FAICD, FAIM, FRSN Chair, Opal Aged Care Chair, Joblife Employment Chair, Centre for Social Impact Chair, AMP Foundation Chair, NSW Education Standards Authority NSW Coordinator-General for Settlement Patron, Good Things Foundation Chair, Crescent Institute Chancellor and Chair of Board of Trustees, Western Sydney University (appointed 27 April 2020)	April 2020

*Alongside our staff, Australia for UNHCR is supported by influential and prominent Australians who give up their time to become Special Representatives and Ambassadors. These include actor Marta Dusseldorp, entrepreneur Janine Allis and creative designer Peter Gould.*



# Special thanks

THANK YOU TO THE FOLLOWING CORPORATIONS AND THEIR STAFF FOR THEIR MAJOR SUPPORT



➤  
Nour, 28, a Syrian refugee, has run a wedding dress shop and salon in Za'atari Refugee Camp in Jordan for the past three years.

## THANK YOU TO THE FOLLOWING TRUSTS AND FOUNDATIONS FOR THEIR GENEROUS SUPPORT

Alnsworth 4 Foundation

Australian Philanthropic Services Foundation

Beeren Foundation

Cameron Foundation

Capricorn Foundation

Community Impact Foundation

Dick and Pip Smith Foundation

Global Aid Foundation

Gum Tree Foundation

Handmaid Fund

Hawker Foundation

Healesville RAR

Holloway Family Endowment

Jaramas Foundation Pty Ltd

JBWere Charitable Endowment Fund

Lacetree Pty Ltd (Drew Family Foundation)

Merwe Laws Foundation Ltd

Mulnot Foundation

Perpetual Foundation – C M Herd Endowment

Perpetual Foundation – David Walter Harris and Jean Mary Harris Memorial Endowment

Perpetual Foundation – Gamble Family Endowment

Perpetual Foundation – The Pennycuik Endowment

Philson Family Trust

Poor Country Charitable Trust

Robmeree Foundation

S&D Hain Foundation

Sheehan-Birrell Foundation

Susan McKinnon Foundation

The Roberts Pike Foundation

Walk Free, established by the Minderoo Foundation

Willow Foundation

**Australia for UNHCR is extremely grateful for the supporters and their families who left a gift in their Will in 2020 and would like to thank the following:**

The Estate of George Bell

The Estate of Gregory John Walker

The Estate of John Pennington

The Estate of Anne Roman

We would also like to thank donors and their families who have included a gift in their Will, but wished to remain anonymous.



> Liesse Ombeni, 28, is a mother of five who fled the DRC and is now living in Uganda. She has been making washable masks out of African fabric Kitenge during COVID-19 to help support her family.



# Financial summary

**IN 2020, AUSTRALIA** for UNHCR raised \$33.0 million (2019: \$31.5 million) from the private sector. Despite the onset of COVID-19, this was a 4.8 per cent increase on 2019 income as donors responded to several emergency appeals in 2020. The Company's donor acquisition programs and the development of its fundraising activities have been assisted by a \$6.4 million grant funding support from UNHCR. Australia for UNHCR's contribution to UNHCR was \$24.1 million.

The operating surplus amounted to \$632,344 (2019 surplus: \$347,859). The current funds available for future use amount to \$4.1 million. Of this amount, \$2.5 million is in Reserves.

Fundraising costs are incurred in acquiring and retaining donors to support UNHCR's international humanitarian programs and community education. A portion of the organisation's fundraising costs are funded by UNHCR through a grant. The grant supports donor acquisition programs and the development of its fundraising activities which continues growth of both the donor base and sustainable future income. The provision of the grant is subject to meeting investment criteria such as return on investment, cost per donor and other non-financial metrics.

Following the onset of COVID-19, the Australian Government initiated numerous stimulus packages to support businesses and not-for-profits. Australia for UNHCR welcomed the Federal Government's financial assistance of \$100,000 from the 'cash flow boost' initiative received by the organisation in 2020. Due to the Company surpassing the turnover test of the Federal Government's JobKeeper initiative, Australia for UNHCR was ineligible for the wage subsidy.

Accountability and administration in 2020 was slightly lower than 2019, being \$4.2 million (11 per cent of total expenditure). These costs include support staff costs e.g. finance and HR, as well as office accommodation, IT and insurances. ■

**FIGURE 1: Revenue and expenditure in 2020** – components of income and expenditure as a proportion of the total. Each category is adapted from the summary financial statements and is based on the definitions described in the ACFID Code of Conduct.



Donations and gifts – monetary (82%)

Other income (1%)

Bequest and legacy income (<1%)

Grants – overseas UNHCR (16%)

REVENUE	%	\$
Donations and gifts – monetary	82%	32,439,705
Grants – overseas UNHCR	16%	6,434,538
Bequest and legacy income	<1%	144,700
Other income	1%	542,543
<b>TOTAL</b>	<b>100%</b>	<b>39,561,486</b>



Funds to international programs (62%)

Fundraising and community education costs – public (10%)

Fundraising costs – funded by UNHCR grant (17%)

Accountability and administration (11%)

EXPENDITURE	%	\$
Funds to international programs	62%	24,118,635
Fundraising and community education costs – public	10%	4,135,973
Fundraising costs – funded by UNHCR grant	17%	6,434,538
Accountability and administration	11%	4,239,997
<b>TOTAL</b>	<b>100%</b>	<b>38,929,143</b>

# Statement of accounts

## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 31 December 2020

	Note	2020 \$	2019 \$
<b>Revenue</b>			
Donations and gifts – monetary		<b>32,439,705</b>	30,861,329
Grants			
– Overseas UNHCR		<b>6,434,538</b>	7,292,838
Bequest and legacy income		<b>144,700</b>	306,195
Investment income – interest		<b>45,334</b>	136,535
Other income		<b>497,209</b>	307,303
<b>Total revenue</b>		<b>39,561,486</b>	38,904,200
<b>Expenses</b>			
International aid and development programs expenditure:			
International programs:			
Funds to international programs paid		<b>19,185,378</b>	17,324,500
Funds to international programs accrued		<b>4,933,257</b>	5,640,899
Community education		<b>618,567</b>	497,603
Fundraising costs:			
Funded by UNHCR		<b>6,434,538</b>	7,292,838
Public		<b>3,517,406</b>	3,421,214
Accountability and administration		<b>4,239,997</b>	4,379,287
<b>Total expenses</b>		<b>38,929,142</b>	38,556,341
Excess of revenue over expenses	2	<b>632,344</b>	347,859
Other comprehensive income		–	–
<b>Total comprehensive income</b>		<b>632,344</b>	347,859

For the year ended 31 December 2020, there were no amounts earned or incurred by Australia for UNHCR for the following categories: non-monetary donations and gifts, other Australian grants, revenue from international political or religious adherence promotional programs, international program support costs, non-monetary expenditure, international political or religious adherence promotion programs expenditure and domestic programs expenditure.

The accompany notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

The concise financial report cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the Company as the financial report. Further information can be obtained from the financial report, which is available, free of charge, on request to the Company by contacting (02) 9262 5377.

## STATEMENT OF FINANCIAL POSITION

For the year ended 31 December 2020

	2020 \$	2019 \$
<b>Current assets</b>		
Cash and cash equivalents	<b>3,321,921</b>	2,369,979
Financial assets – term deposits	<b>5,649,704</b>	6,715,436
Receivables	<b>1,423,418</b>	235,510
Prepayments	<b>295,598</b>	329,830
<b>Total current assets</b>	<b>10,690,641</b>	9,650,755
<b>Non-current assets</b>		
Plant and equipment	<b>237,455</b>	333,534
Intangible assets	<b>131,262</b>	235,105
Right-of-use asset	<b>376,817</b>	757,233
Financial assets – security deposits	<b>343,294</b>	343,294
<b>Total non-current assets</b>	<b>1,088,828</b>	1,669,166
<b>Total assets</b>	<b>11,779,469</b>	11,319,921
<b>Current liabilities</b>		
Payables	<b>6,585,405</b>	6,509,873
Lease liabilities	<b>372,158</b>	411,550
Provisions	<b>539,593</b>	407,253
<b>Total current liabilities</b>	<b>7,497,156</b>	7,328,676
<b>Non-current liabilities</b>		
Lease liabilities	<b>59,071</b>	420,077
Provisions	<b>82,249</b>	62,519
<b>Total non-current liabilities</b>	<b>141,320</b>	482,596
<b>Total liabilities</b>	<b>7,638,476</b>	7,811,272
<b>Net assets</b>	<b>4,140,993</b>	3,508,649
<b>Members' funds</b>		
Retained surplus	<b>1,590,993</b>	958,649
Reserves	<b>2,550,000</b>	2,550,000
<b>Total members' funds</b>	<b>4,140,993</b>	3,508,649

At the end of the financial year, Australia for UNHCR had no balances in the following categories: inventories, assets held for sale, investment property, other non-current assets, current and non-current borrowings, current tax liabilities, current and non-current financial liabilities, and current and non-current other liabilities.

The accompany notes form part of this concise financial report. These statements should be read in conjunction with the full financial statements.

## STATEMENT OF CHANGES IN MEMBERS' FUNDS

For the year ended 31 December 2020

	Reserves \$	Retained Surplus \$	Total \$
Funds available for future use at 1 January 2019	2,550,000	610,790	3,160,790
Shortfall of revenue over expenses for the year	–	347,859	347,859
<b>Funds available for future use at 31 December 2019</b>	<b>2,550,000</b>	<b>958,649</b>	<b>3,508,649</b>
<b>Excess of revenue over expenses for the year</b>	<b>–</b>	<b>632,344</b>	<b>632,344</b>
<b>Funds available for future use at 31 December 2020</b>	<b>2,550,000</b>	<b>1,590,993</b>	<b>4,140,993</b>

The accompany notes form part of this concise financial report.  
These statements should be read in conjunction with the full financial statements.

## STATEMENT OF CASH FLOWS

For the year ended 31 December 2020

	2020 \$	2019 \$
<b>Cash flows from operating activities</b>		
Cash receipts of grant from UNHCR	5,196,369	6,959,383
Cash receipts of donations, gifts and bequests	32,584,405	31,167,524
Cash payments to suppliers and employees	(13,135,786)	(15,204,113)
Cash payments to UNHCR for overseas projects	(24,826,277)	(22,734,771)
Interest received	60,388	144,039
Other income	497,209	307,303
Finance costs paid	(42,444)	(63,721)
<b>Net cash provided by operating activities</b>	<b>333,864</b>	<b>575,644</b>
<b>Cash flows from investing activities</b>		
Payment for plant and equipment	(34,848)	(180,180)
Payment for intangible assets	–	(165,100)
Net movement in financial assets – term deposits	1,065,732	(4,003,409)
<b>Net cash provided / (used) in investing activities</b>	<b>1,030,884</b>	<b>(4,348,689)</b>
<b>Cash flows from financing activities</b>		
Repayment of lease liabilities	(412,806)	(343,922)
<b>Net cash used in financing activities</b>	<b>(412,806)</b>	<b>(343,922)</b>
<b>Net increase / (decrease) in cash held</b>	<b>951,942</b>	<b>(4,116,967)</b>
Cash at the beginning of the financial year	2,369,979	6,486,946
<b>Cash at the end of the financial year</b>	<b>3,321,921</b>	<b>2,369,979</b>

The accompany notes form part of this concise financial report.  
These statements should be read in conjunction with the full financial statements.

## » NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 December 2020

### Note 1: Summary of significant accounting policies

The concise financial report is an extract of the full financial report for the year ended 31 December 2020. The concise financial report has been prepared in accordance with Accounting Standard 1039: Concise Financial Reports, and the *Australian Charities and Not-for-Profits Act 2012* and the ACFID Code of Conduct reporting requirements (for further information on the Code please refer to the ACFID Code of Conduct Guidance Document available at [www.acfid.asn.au](http://www.acfid.asn.au)).

The financial statements, specific disclosures and other information included in the concise financial report are derived from and are consistent with the full financial report of Australia for UNHCR. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australia for UNHCR as the full financial report.

The financial report of Australia for UNHCR has been prepared in accordance with Australian Accounting Standards (AASBs) Reduced Disclosure Requirements including Australian Accounting Interpretations. A statement of compliance with International Financial Reporting Standards cannot be made due to the organisation applying the not-for-profit sector specific requirements contained in the Australian Accounting Standards. The presentation currency used in this concise financial report is Australian dollars.

### Note 2: Excess of revenue over expense

	2020 \$	2019 \$
<b>Excess of revenue over expenses has been arrived at after charging the following items:</b>		
Depreciation and amortisation of plant and equipment and intangibles	234,770	196,068
Amortisation of right-of-use assets	392,824	363,593
Payments for short term and low value asset leases	16,853	26,641
Interest expense on lease liabilities	42,444	63,721
Employee benefits expense	6,222,782	6,762,026

### Note 3: Events subsequent to reporting period

The ongoing impact of the COVID-19 pandemic on the public fundraising environment and economy is uncertain. The disruption to the economy and business cannot be determined at this time.

Except for COVID-19, the impacts of which on the business cannot be determined at this time, there has been no matter or circumstance, which has arisen since 31 December 2020 which has significantly affected or which may significantly affect:

- The operations, in financial years subsequent to 31 December 2020,
- The results of those operations, or
- State of affairs, in financial years subsequent to 31 December 2020.

The Company has also entered into the 2021 Annual Partnership Agreement and Project Funding Agreement with UNHCR. The agreements confirm the financial contributions from UNHCR for fundraising activities for the year.

### Note 4: Economic dependency

During the year ended 31 December 2020 the Company was entitled to a grant of \$6,434,538 (2019: \$7,292,838) from UNHCR and is dependent on this entity for financial support in respect of developing its fundraising activities and donor acquisition, and special projects as assigned by UNHCR. A similar arrangement has been agreed for 2020 through the Annual Partnership Agreement and Project Funding Agreement.



Venezuelan refugee children wash their hands at the World Refugee Day celebrations in Boa Vista, Roraima in Brazil.

# Directors' declaration and auditor's report

**DIRECTORS' DECLARATION**

The directors of Australia for UNHCR declare that the concise financial report of Australia for UNHCR for the financial year ended 31 December 2020 as set out in the statement of comprehensive income, statement of financial position, statement of changes in members' funds, statement of cash flows and notes to the financial statements:

- (a) complies with Accounting Standard ANSB 2019: Concise Financial Reports and
- (b) is an extract from the full financial report for the year ended 31 December 2020 and has been derived from and is consistent with the full financial report of Australia for UNHCR.

This declaration is made in accordance with a resolution of the Board.



Michael Cheung  
Director



Nick Murre  
Director

Darwin, Sydney 28 & 29 March 2021

Australia for UNHCR 0000 00 000 000 000  
Concise financial report for the year ended 31 December 2020



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**Independent Auditor's Report**  
To the Directors of Australia for UNHCR  
ANB 20 002 003 002

**Report on the Audit of the Concise Financial Report**

We have audited the concise financial report of Australia for UNHCR ("the Company"), which comprises the statement of financial position as at 31 December 2020, the statement of comprehensive income, statement of changes in members' funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors' declaration.

**Opinion**

In our opinion, the concise financial report including the discussion and analysis of Australia for UNHCR for the year ended 31 December 2020 complies with Accounting Standard ANSB 2019 Concise Financial Reports and the Australian Council for International Development (ACFID) Code of Conduct.

**Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profit Commission Act 2012 ("ANNC Act") and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including Independence Standards) ("The Code") that are relevant to our audit of the concise financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Other Information**

The directors are responsible for the other information. The other information comprises the information included in the Company's directors report for the year ended 31 December 2020, but does not include the financial report and our auditor's report thereon.

Our opinion on the concise financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the concise financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.



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Nalemsokon health clinic in Kalobeyei settlement, Kenya contains a COVID-19 isolation and treatment facility for refugees and the host community.



Independent Auditor's Report  
To the Directors of Australia for UNHCR  
ABN 55 092 840 322



If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Responsibilities of Directors for the Concise Financial Report**

The directors of the Company are responsible for the preparation of the concise financial report that gives a true and fair view in accordance with Australian Accounting Standard AASB 3000 Concise Financial Reports, the ACFO Code of Conduct and the RNC Act, and for each internal control as the directors determine is necessary to enable the preparation of the concise financial report that is free from material misstatement, whether due to fraud or error.

In preparing the concise financial report, directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

**Auditor's Responsibilities for the Audit of the Concise Financial Report**

Our objectives are to obtain reasonable assurance about whether the concise financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the concise financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the concise financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by directors.

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Independent Auditor's Report  
To the Directors of Australia for UNHCR  
ABN 55 092 840 322



- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the concise financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the concise financial report, including the disclosures, and whether the concise financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

  
C. I. Chandran  
Partner

29 March 2021

  
Pitcher Partners  
Sydney

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An Australian Not-for-Profit Organisation

# Directors' declaration and auditor's report



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## Auditor's Independence Declaration To the Directors of Australia for UNHCR ABN 35 092 843 322

I declare that to the best of my knowledge and belief, during the year ended 31 December 2020 there have been no contraventions of:

- i. the auditor's independence requirements as set out in the *Australian Charities and Not-for-Profits Commission Act 2012* in relation to the audit; and
- ii. *APES 110 Code of Ethics for Professional Accountants (including Independence Standards)*.

This declaration is in respect of Australia for UNHCR during the year.

CI Chandran  
Partner

Pitcher Partners  
Sydney

29 March 2021

Adelaide Brisbane Melbourne Newcastle Perth Sydney

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UNHCR/PHOTO

Internally displaced  
Yemenis carry  
home mattresses  
and other basic  
household items,  
following a UNHCR  
aid distribution in  
Hudaydah.



  
**UNHCR**  
The UN Refugee Agency

[www.unrefugees.org.au](http://www.unrefugees.org.au)



**UNHCR**  
The UN Refugee Agency  
Australia for UNHCR

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